



The Know Book

15th Edition

The Know Book | 2017

Good Samaritan Ministries was started in 1969 by individuals coming together to meet the needs of the community. Today, we continue that legacy by collaborating with businesses, local government, faith-based organizations, and other non-profits. We know that everyone has something to contribute and that community decisions are better made together. That is why we leverage community resources and expertise to provide the most effective response to specific needs.

The Know Book is one tool for connection and collaboration that our partners can use to best serve our community.

Thank you for the work you do. Together, we can build a healthy, engaged, and compassionate community!

About Good Samaritan Ministries

Lasting change happens when we empower people to work their way out of poverty. At Good Samaritan Ministries, we are learners who study the causes of poverty and its effects on individuals, families, and community.

We use that knowledge to continually innovate new ways to accomplish our mission to find solutions to poverty.

We base our tactics on our own history of success and on national best practices, brought locally and customized for our community.

See the Good Sam entry on page 27 for details about our programming.



The Know Book

Index of Community Resources
15th Edition

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Ending Poverty and Homelessness Through a Healthy, Engaged, and Compassionate Community



Important Phone Numbers

Emergency (Fire, Police, Ambulance)	9-1-1
Non-Emergency Ottawa County	1-800-249-0911
Non-Emergency Allegan County	269-673-3899
Regional Poison Information (DeVos Children's Hospital)	1-800-222-1222 TTY 1-800-356-3232
2-1-1 of Ottawa County	2-1-1 TTY 866-711-7777
Housing Resource Center of Allegan Co	269-686-4703

Online Resources

- www.211.org
- www.michigan.gov/miseniors (Resource guide for seniors)
- www.acuw.org (Directory of Allegan County United Way member agencies)
- www.volunteersolutions.org (Directory of Kent County United Way member agencies)
- www.ottawaunitedway.org (Directory of Greater Ottawa County United Way member agencies)

Good Samaritan Ministries' mission is to end poverty and homelessness. The purpose of The Know Book is to provide information to individuals, mentoring teams, and professionals who are connecting those in need with community resources.

This 15th Edition may be copied for internal use only by agencies, churches, or organizations.

Additional copies are available for purchase.

Agencies, organizations, and churches primarily in Ottawa and Allegan Counties have been included. In some instances, listings are included for Muskegon and Kent Counties. Every effort has been made to include accurate information at the time of publication.

Thank you to all who contributed.

For corrections or changes, please contact Good Samaritan Ministries.



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2-1-1 OF KENT CO.

118 Commerce Ave SW
Grand Rapids MI 49503

Phone: (800) 887-1107
Fax: (616) 459-1373
E-mail: gr211@hwmuw.org
Website: www.hwmuw.org
Hours: Call 211 if in Kent Co. or (800) 887-1107
24 hours a day/7 days a week

Other Info: Provided through the Heart of West Michigan United Way

Service:

The Heart of West Michigan United Way's Information and Referral Service. Helps people who need assistance in getting a job, a safe place for self and children, emergency shelter, food, and prescriptions. Helps in cases of domestic violence, alcohol abuse, utility shut-off notices and much more. Referrals are made to over 1,000 health and human service agencies through a computerized database. Kent County residents can dial 2-1-1. Non-Kent County residents use toll free phone number.

70x7 LIFE RECOVERY

97 W. 22nd St
Holland MI 49423

920 Fulton
Grand Haven MI 49417

Phone: (616) 796-0685
Fax: (616) 796-0009
Website: www.70x7liferecovery.com
Other Info: We journey with those who desire to overcome the barriers that stand in the way of becoming the person that God has intended them to be.

Southern Ottawa County: Marybeth Sims, 616-796-0685 ext 118

Northern Ottawa County: Shelley Appel, 616-842-0001 ext 132
shelleya@70x7liferecovery.org

Service:

70x7 Life Recovery provides assistance to men and women returning to the community from jail or prison or individuals who are in recovery from self-destructive addictive behaviors. The services that we provide are in the areas of employment, mentoring and addiction recovery groups.

-Mentoring: To help establish systems whereby persons returning to the community from jail/prison and persons recovering from addictions will have supportive and caring mentor-type relationships with adults in their community.

-Employment Services: New Day Staffing is a transitional employment agency providing dependable, hardworking individuals to local employers.

-Addiction Recovery: Role is to ensure there are an adequate number of drug/alcohol recovery meetings and use the 12-Step Programs model in the community.

-Countywide Collaborative Leadership: Establish a countywide approach to addiction recovery and prison/jail re-entry that is inclusive of all organizations and programs with a common motivation to restore dignity, purpose and hope.

Eligibility:

Individuals on probation or parole in Ottawa County

ACCESS OF WEST MICHIGAN

1700 28th St. SE
Grand Rapids MI 49508-1407

Phone: (616) 774-2175
Fax: (616) 988-8714
Website: www.accessofwestmichigan.org
Hours: Monday - Friday 8:00 am - 4:00 pm
Service:

Access of West Michigan links congregational, individual and community resources to eliminate hunger and reduce the impact of poverty in Kent County.

-The Access Congregation Connections Program is a network of over

300 congregations in Kent County working together to address unmet needs, minimize duplication of service and maximize resources to people in need.

-The Access Hunger Response program is a network of 75 food pantries and 12 Pantry Resource Centers providing nearly 20,000 food services to individuals each month.

-The Access Poverty Education Program advocates ways to learn about the reality of poverty and how to respond through poverty simulations and workshops.

Eligibility:

Kent County churches.

ALLEGAN CO. COMMUNITY MENTAL HEALTH

3285 122nd Ave
PO Box Drawer 130
Allegan MI 49010

Phone: (269) 673-0202

Fax: (269) 673-2738

Hours: Monday, Wednesday, Thursday & Friday 8:00 am - 5:00 pm
Tuesday 8:00 am - 7:00 pm

Other Info: For 24-hour emergency service for hospitalization screening, call (800) 795-6617.

Emergency Access after-hours 269-673-0202

Toll Free: (888) 354-0596

A United Way Agency

Service:

Provides managed mental health care to individuals, children, or families with mental illness or developmental disabilities.

Eligibility:

Allegan County residents.

ALLEGAN CO. DEPARTMENT OF HUMAN SERVICES

3255 122nd Ave
Suite 300
Allegan MI 49010

Phone: (269) 673-7700

Fax: (269) 673-7741

Hours: Monday- Friday 7:00 am - 5:00 pm

Service:

Department of Human Services (formerly FIA), State Emergency Relief, Food Stamps, State Disability Assistance, State Family Assistance, Medicaid, Medical Assistance or County Hospitalization, Migrant Services, Volunteer Services, Protective Services for both adults and children, Adoption and Foster Care information and referral, Employment and Training Services for targeted populations, Adult Home Help, and Day Care assistance.

Eligibility:

Allegan County residents; age and income and medical criteria vary depending on the program.

ALLEGAN CO. DEPARTMENT OF HUMAN SERVICES - Protective Services

3255 122nd Ave
Allegan MI 49010

Phone: (855) 444-3911

Fax: (616) 977-1154

E-mail: DHS-CPS-CIGroup@michigan.gov

Website: www.michigan.gov

Hours: Monday - Friday 7:00 am - 5:00 pm

Other Info: 24 hour emergency number: 1-855-444-3911

Service:

Investigation and evaluation of referrals on child abuse and neglect, casework, counseling with parents and children, referral of families for counseling at local agencies, parent aide services, parenting instruction, and removal/placement of children, if necessary.

Eligibility:

Anyone may call with information about a reasonable suspicion of abuse or neglect of children or adults in Allegan County.

-Short term rehab - 12 bed unit for rehab back to community. Inpatient therapies, private rooms, bathrooms.
-Generations Day Program - Senior millage funds available. Transportation possible.

Eligibility:

Must have physician's referral and need 24 hour supervision.

ALLEGAN CO. HEALTH DEPARTMENT

3255 122nd Ave Suite 200
Allegan MI 49010

Phone: (269) 673-5411
Fax: (269) 673-4172
Website: www.allegancounty.org
Hours: Monday - Friday 8:00 am - 5:00 pm
Other Info: Call for an appointment
Service:

Clinics for immunizations by appointment, STD/HIV counseling and testing, TB testing, family planning, maternal support services, infant support services, vision and hearing screening, environmental health, lead testing, communicable disease surveillance, children's special health care services, SIDS, food safety, recycling, bioterrorism and emergency planning.

Eligibility:

Allegan County residents.

ALLEGAN CO. MI WORKS SERVICE CENTER

3255 122nd Ave
Suite 101
Allegan MI 49010

Phone: (269) 686-5079
Fax: (269) 686-5214
E-mail: agallegos@westmiworks.org
Website: www.westmiworks.org
Hours: Monday - Friday 8:00 am - 5:00 pm
Other Info: Toll Free: (888) 520-0445
Service:

Help job seekers find and maintain employment. Basic Services include: career planning and labor market information; career skills workshop; access to training; application, cover letter and resume assistance; job searching techniques; testing and assessment; access to web-based job banks.

Eligibility:

Services available to anyone, but some programs and job clubs have specific requirements. Please call for information.

ALLEGAN CO. MEDICAL CARE FACILITY

3265 122nd Ave
Allegan MI 49010

Phone: (269) 673-2102
Fax: (269) 673-6199
E-mail: ecockran@allegancounty.org
Website: www.allegancountymcc.org
Other Info: Generations Day Program:
Monday - Friday 7:00 am - 6:00 pm
Service:

Capacity: 70 beds; both skilled and basic care. Medicare and Medicaid approved. Daily physical, occupational and speech therapy available.

ALLEGAN CO. RESOURCE DEVELOPMENT COMMITTEE

323 Water St
Allegan MI 49010

Phone: (269) 673-5472
Fax: (269) 673-3795
E-mail: cweirick@acrdc.org
Website: www.acrdc.org

Hours: Monday - Friday 8:00 am - 4:00 pm

Service:

The following programs are offered to senior citizens age 60 and older: outreach and assistance, volunteer driver transportation, home delivered meals, and congregate meals. The following programs are offered to all Allegan County residents: Head Start, home weatherization and utility assistance, food pantry, USDA Commodities, Michigan Enrolls, Medicare/Medicaid Assistance Program, information and referral, Community Development Block Grant, and migrant services.

Eligibility:

Allegan County residents.

ALLEGAN CO. UNITED WAY

650 Grand St
Allegan MI 4901

Phone: (269) 673-6545

Fax: (269) 686-5912

E-mail: acuw@chartermi.net

Website: www.acuw.org

Hours: Monday - Friday 8:00 am to 4:30 pm

Other Info: (888) 673-2443

Service:

Information and referral services to local, regional and state-wide health and human service agencies.

Eligibility:

Allegan County residents.

ALLENDALE NURSING AND REHABILITATION COMMUNITY

11007 Radcliff Dr.
Allendale MI 49401

Phone: (616) 895-6688

Fax: (616) 895-5071

Website: www.atriumlivingcenters.com

Service:

Capacity: 60 beds; private and semi-private rooms; skilled care. Medicare and Medicaid approved.

Eligibility:

Accepting Medicare and Medicaid, Blue Cross Blue Shield and private pay; also accepting Priority Health, BCN Advantage, Humana Gold, Aetna, United Healthcare and others.

ALLIANCE FOR CULTURAL AND ETHNIC HARMONY (ACEH)

PO Box 3007
Holland MI 49422-3007

Phone: (616) 396-2201

Fax: (616) 396-8237

E-mail: aceh@harmonyalliance.org

Website: www.harmonyalliance.org

Other Info: Contact Ann at 396-2201

Service:

The Alliance works to establish unity, justice, equal opportunity, ethnic awareness, and cross-cultural understanding. It holds monthly, meetings on local and national diversity issues, sponsors a monthly children's diversity group with activities, publishes a monthly newsletter, and supports efforts to oppose racism and violence. Weekly email list available of diversity events.

ALLIANCE HOME HEALTH CARE SERVICES, INC.

529 E 16th St
Holland MI 49423

Phone: (616) 355-0100

Fax: (616) 355-0617

E-mail: info@alliancehhcs.com

Website: www.alliancehhcs.com

Hours: 24 hours a day/7 days a week

Service:

Providing In-Home Health Care Services to those who want to remain in the comfort of their own home. We work with people of all ages and provide assistance with activities of daily living. Our caregivers assist with personal care, homemaking, Alzheimer/dementia care, long or short term care, respite, companionship and medication reminders. We provide services from 1-24 hours per day, 7 days a week. Alliance has 4 locations in southwest Michigan that serve Allegan, Ottawa, Kent, Berrien, Cass, Van Buren and Muskegon Counties.

Eligibility:

Accepting private pay, long term care insurance, Medicaid waiver, workers compensation insurance, veterans benefits and other participating government programs or grants

ALZHEIMER'S ASSOCIATION, GREATER MICHIGAN CHAPTER-WEST MICHIGAN REGION

2944 Fuller Ave NE Suite 101
Grand Rapids MI 49505

Phone: (800) 272-3900
Fax: (616) 459-8874
E-mail: jspahn@alz.org
Website: www.alz.org/gmc
Hours: Monday - Friday 9:00 am - 5:00 pm
Other Info: Additional phone number (616) 459-4558
1-800-272-3900 - 24/7 Helpline

Service:

Offers support and education through presentations, confidential consultation, advocacy, newsletter, safe return program, information and referral services and telephone helpline. Offers outreach through support groups and training.

Eligibility:

No restrictions; multi-county region; Ottawa, Kent, Ionia, Osceola, Montcalm, Mecosta Counties included.

AMERICAN CANCER SOCIETY

129 Jefferson SE
Grand Rapids MI 49503

Phone: (616) 551-4066
Fax: (616) 364-6451
E-mail: mindy.klein@cancer.org
Website: www.cancer.org
Hours: Monday - Friday 8:30 am - 5:00 pm
Other Info: Jennifer Magoon, Administrative Assistant
616-551-4043
Toll Free Phone Number: 1-800-227-2345 (available 24 hours a day everyday)

Service:

Day-to-Day Services: (1) Road to Recovery - provides transportation for cancer clients to and from treatment appointments; (2) Community Resources - trained cancer information specialists to answer questions about cancer, link callers with resources, and give information on local events; (3) Look Good...Feel Better - teaches patients to cope with the appearance side effects of cancer and also provides wigs, breast forms, etc.; (4) Hope Lodge - offers people with cancer and their families a free, temporary place to stay when their best hope for quality care may be far away.

Emotional Support Services: (1) Reach to Recovery – mentoring program that links breast cancer patients with breast cancer survivors; (2) I Can Cope - classes to help adults dealing with cancer; (3) Cancer Survivor Network - online community that offers a safe place for individuals to tell their stories and find hope and inspiration.

Eligibility:

All individuals regardless of location. This office serves West Michigan but American Cancer Society can be contacted from anywhere, 24 hours a day by calling their toll free number 1-800-227-2345.

AMERICAN LEGION

Dept. of Michigan Veterans Affairs and Rehabilitation
Federal Bldg 12th Floor, Rm 1210
Detroit MI 48226

Phone: (313) 964-6640

Hours: Monday - Friday 8:00 am - 4:00 pm

Other Info: Local Chapter Post No. 6, 10820 Paw Paw Dr., Holland

Service:

Liaison with Veterans Administration on all benefit related matters concerning entitlements, eligibility, etc.

Eligibility:

Veterans and dependents.

AMERICAN RED CROSS

270 James St
Holland MI 49424

Phone: (616) 396-6545

Fax: (616) 396-3921

E-mail: info.OttawaRedcross.MI@redcross.org

Website: www.redcross.org/mi/holland

Hours: Monday - Friday 8:30 am - 5:00 pm

Other Info: A United Way Agency

Service:

Provides emergency assistance to military personnel and their families. Instructs CPR and First Aid, Babysitting, Water Safety, and Health and Safety courses. Supports collection of blood and blood products for area hospitals. Coordinates direct relief after local, regional, or national disasters. Provides disaster education, preparation, and planning.

Eligibility:

Varies according to program.

AMOR 'n MORE

My Father's House Church
609 W. 20th Street
Holland MI 49423

Phone: (616) 396-7676

E-mail: Pastorgonzo@lacasaholland.org

Hours: Monday and Thursday 9:00 am - noon

Tuesday 5:00 pm - 8:00 pm

First Saturday of the month 2:00 pm - 4:00 pm

Other Info: This is a joint ministry of My Father's House Church & South Shore Youth Impact.

Donations are welcome. We put goods directly into the hands of the people who need them.

My Father's House Food Pantry - Third Saturday of the month.

Formerly called Klothes 4 Kids

Service:

Clothes and household goods are available free of charge for underserved families.

Eligibility:

Open to the public at no charge

ARBOR CIRCLE

1115 Ball Ave NE
Grand Rapids MI 49505

Phone: (616) 451-3001

Fax: (616) 451-8979

E-mail: jcnossen@arborcircle.org

Website: www.arborcircle.org

Hours: 24/7/365

Other Info: Toll Free: 1-877-275-7792

Service:

Serves runaway and homeless youth in Ottawa County through counseling, case management, and outreach services. If needed, youth

(11-17 years) can stay at Arbor Circle's Bridge Shelter in Grand Rapids. Other services include crisis intervention, prevention, assessment/referral, independent living skills, and supportive services for employment, housing, and health needs.

Eligibility:

Ottawa County Youth 10-21 years of age who are at risk of running away or becoming homeless. Services are free and voluntary.

ARC/ADVOCACY AND RESOURCE CENTER

665 136th Ave Suite #90
Holland MI 49424

Phone: (616) 738-8570
Fax: (616) 738-9340
E-mail: info@arc-resources.org
Website: www.arc-resources.org
Hours: Monday - Thursday
10:00 am - 4:00 pm

Other Info: Toll Free: (800) 678-0995
A United Way Agency

Service:

Information and referral services for disability related issues. Offers special education advocacy, individual and systems advocacy, workshops and trainings for parents, consumers, and community members.

Eligibility:

Persons with intellectual and developmental disabilities ages 0-50+ and their families residing in the greater Ottawa County area. Community members, friends and advocates seeking information or resources regarding disability issues/community living.

AREA AGENCY ON AGING of WESTERN MI/ SCSEP/Title V Program

3215 Eaglecrest Dr. N.E.
Grand Rapids MI 49525

Phone: (616) 456-5664

Fax: (616) 456-5692
E-mail: sherryw@aaawm.org
Website: aaawm.org
Hours: Monday - Friday 8:30 am - 5:00 pm
Title V Program Coordinator- 616-222-7009 or
616-222-7038

Other Info: The Senior Community Service Employment Program/Title V for Ottawa County older adults is provided through the Area Agency on Aging of Western Michigan located in Grand Rapids.

Service:

The Senior Community Service Employment Program/Title V is a DOL grant funded program to assist eligible seniors to train and find employment. AAAMW offers this grant program in 5 counties, including Ottawa.

Eligibility:

At least 55 years of age, resident of eligible county, unemployed, and meet low-income requirements.

ASSOCIATION FOR THE BLIND AND VISUALLY IMPAIRED

456 Cherry SE
Grand Rapids MI 49503

Phone: (616) 458-1187
Fax: (616) 458-7113
E-mail: abvi@abvimichigan.org
Website: www.abvimichigan.org
Hours: Monday - Friday
8:30 am - 4:30 pm

Other Info: (800) 466-8084

Service:

The Association for the Blind and Visually Impaired works to promote the prevention of blindness and the independence of people who are visually impaired. Services include Low-Vision Clinic, Orientation and Mobility Instruction, Daily Living Skills (in-home), Counseling, Peer Support Group, Braille Transcribing, Community Activities, Optical Devices and other products, Volunteer Opportunities, advocating for

people who are visually impaired. ABVI is a nonprofit organization and provides a tax deductible receipt for any contribution which helps those with blindness or vision impairment.

Eligibility:

Those with blindness or vision impairment, usually referred to the agency by physicians, educators, social workers or other community health providers. Individuals and family members are encouraged to contact the agency directly for a consultation.

Service area includes: Allegan, Barry, Ionia, Kent, Lake, Mason, Mecosta, Montcalm, Muskegon, Newaygo, Oceana, Osceola, and Ottawa Counties.

ATLAS MINISTRIES

100 South Pine
Zeeland MI 49464

Phone: (616) 748-6017

Fax: (616) 748-6028

E-mail: faith@atlasministries.org

Website: sharetheweight.org - atlasministries.org

Hours: Monday and Wednesday 9:00 am - 2:00 pm
Tuesday and Thursday by appointment only

Other Info: ATLAS is a ministry of City On A Hill Ministries. Located at the former Zeeland Community Hospital.

Service:

ATLAS meets people where they are, offering a support system on the road of life. We have a passion for those in our community who are hurting and need some encouragement on the path to discovering significant life change. ATLAS offers a listening ear, obtainable goal setting, advocacy, accountability, life skills coaching, connection to area resources, and a healthy relationship with someone who will share the weight and show the way.

What ATLAS does NOT do: Charge clients for services. Give handouts or one time assistance. Provide professional counseling services.

Eligibility:

Adults (18 and over)

BARNABAS MINISTRIES, INC.

9479 Riley Ste 200
Zeeland MI 49464

Phone: (616) 748-8435

Fax: (616) 772-1114

E-mail: barnabas@barnabasmin.org

Website: www.barnabasmin.org

Hours: Monday - Friday 9:00 am - 5:00 pm and by appointment

Service:

One-on-one mentors for youth; Groups for guys and girls (youth) scheduled throughout the year; Horse program - individual and group programs; Pen pal program for youth in long term placement; Family mediation; Homeless Youth Crisis Intervention; Crisis intervention for families and youth; Physical Needs for youth/families-clothes, food, hygiene, school supplies, blankets; Life Recovery group for teens; Academic Support-Helping youth and parents find solutions/tutors for academic issues; Young Mom's with Promise-Advocating for young moms as they work toward stability.

Eligibility:

All ages with a focus on youth 8-19 years old and their families.

BEACON MINISTRY

Iglesia Alas de Aguila (Eagle's Wings Church)
635 Riley Street
Holland MI 49424

Phone: (616) 738-3850

E-mail: office@ialasdeaguila.org

Hours: 2nd and 4th Tuesdays, 6:30 pm - 8:00 pm

Other Info: Beacon Ministries is located at Iglesia Alas de Aguila, 635 Riley St., Holland, MI 49424

Service:

Beacon Ministry provides maternity clothing, layettes for newborns, clothing for babies up to size 2T, and pack & plays.

Eligibility:

Referrals through Intercare, DHS (formerly FIA) caseworker, or Good Samaritan Ministries. Serves qualified mothers in migrant and low-income families.

BEACON OF HOPE

PO Box 2703
Holland MI 49422-2703

225 W. 30th Street
Holland MI 49423

Phone: (616) 594-5380
Fax: (616) 594-5380
E-mail: beaconofhope.holland@gmail.com
Website: www.beaconhope.net
Hours: By appointment/evenings available for counseling services
616-594-5380 x101

Service:

Biblical counseling for individuals, couples, families, children and adolescents. The types of counseling offered at Beacon of Hope include Marriage & Family, Depression & Anxiety, Grief & Loss, Parenting Support & Skills, Anger Management, Substance Use and Stress Management.

Eligibility:

All services are provided at no cost to the Greater Holland Area (includes: Ottawa and Allegan County). We also have satellite counseling locations in Grandville, Portland and Holt/Mason.

BETHANY CHRISTIAN SERVICES

12048 James St
Holland MI 49424

Phone: (616) 396-0623
Fax: (616) 396-2315
Website: www.bethany.org/holland

Hours: Monday - Thursday 8:00 am - 9:00 pm
Friday 8:00 am - 3:00 pm

Other Info: Satellite counseling office located in Grand Haven. Call 616-396-0623 for more information.

Service:

Provides pregnancy counseling; adoption (including direct placement, open adoption, special needs adoption & international adoption); individual, family, and marital therapy; child and adolescent therapy; intensive in-home services; post adoption services, foster care and foster home licensing. Services available in English and Spanish

Eligibility:

No restrictions. Pregnancy counseling - no fee. Counseling: most insurance accepted; scholarships available

BETTER BUSINESS BUREAU

2627 E. Beltline Avenue, SE, Ste 320
Grand Rapids MI 49546

Phone: (800) 684-3222
Fax: (616) 774-2014
E-mail: info@wm.bbb.org
Website: www.bbb.org

Hours: Grand Rapids Area: (616) 774-8236
Monday - Thursday 8:30 am - 4:30 pm
Friday - 8:30 am - 3:30 pm

Service:

The Better Business Bureau provides information regarding the reliability practices of companies and charities. It assists businesses and consumers resolve disputes concerning marketplace transactions.

Eligibility:

Free to the public.

BIBLES FOR MEXICO THRIFT CENTERS

813 Lincoln Ave
Holland MI 49423

91 Douglas Ave
Holland MI 49424

Phone: (616) 395-0129
Hours: Monday, Wednesday and Friday - 10:00 am - 5:30 pm
Thursday - 10:00 am - 8:00 pm
Saturday - 10:00 am - 4:00 pm
*Same hours at both locations.

Other Info: Douglas Avenue location (616) 394-5260

Service:

Used clothing, furniture, TVs, microwaves, records, tapes and household items for sale at reasonable prices. Donations accepted. All workers are volunteers.

BIG BROTHERS/BIG SISTERS OF THE LAKESHORE

4265 Grand Haven Rd
Suite 201
Muskegon MI 49441

Phone: (231) 798-1391
Fax: (231) 798-1657
E-mail: bigb@bbbslakeshore.org
Website: www.bbbslakeshore.org
Hours: Monday - Friday 9:00 am - 5:00 pm
Other Info: Toll Free: (888) 499-BIGS (2447)

Service:

Helping kids reach their potential through professionally supported mentoring relationships

Eligibility:

Youth ages 5-12. Serves Mason, Muskegon, Oceana, and Ottawa counties.

BOYS & GIRLS CLUB OF GREATER HOLLAND

435 Van Raalte Ave
Holland MI 49423

581 Riley St
Holland MI 49424

Phone: (616) 392-4102
Website: www.bgch.org
Hours: Monday - Friday 9:00 am - 5:00 pm
School year program hours: 3:00 pm - 8:00 pm
Summer program hours: 9:30 am - 4:00 pm

Other Info: North Side Location: (616) 786-9011
A United Way Agency

Service:

A supervised youth development center with a gym and game room activities that are for youth ages 8-18 years old. Programs focus in the areas of Personal & Educational Development, Citizenship & Leadership, Cultural Enrichment, Health & Physical Education, Social Recreation, and Outdoor & Environmental Education.

Eligibility:

Boys and girls: 1st grade through 12th grade. Programs run after school and offer summer programs.

BREAKFAST WITH BABY - FAITH REFORMED CHURCH

200 W. Central Avenue
Zeeland MI 49464

Phone: (616) 772-2418
E-mail: sbartels@faithrc.org
Hours: 10:00 am - second Saturday of each month
Other Info: Contact: Sue Bartels 616-772-2418

Service:

A support group for families with infants up to 12 months of age or mothers that are at least 7 months pregnant. Breakfast is served during fellowship and baby items are available.

Eligibility:

Families with infants up to 12 months of age or mothers that are at least 7 months pregnant.

Eligibility:

Income eligibility.
Migrant family children.

BREAKFAST WITH BABY - NEW COMMUNITY 4th CHURCH

238 W. 15th St
Holland MI 49423

Phone: (616) 392-2590
Fax: (616) 392-8680
E-mail: nc4th.info@ameritech.net
Website: www.newcommunity4thchurch.org
Hours: 10:00 am - second Saturday of each month
Service:

A support group for families with infants up to 12 months of age or mothers that are at least 7 months pregnant. Breakfast is served during fellowship and baby items are available.

Eligibility:

Families with infants up to 12 months of age or mothers that are at least 7 months pregnant.

CAMBODIAN FELLOWSHIP CHRISTIAN REFORMED CHURCH

One Graves Pl
Holland MI 49423

Phone: (616) 392-1014
Fax: (616) 396-5524
E-mail: cfcrcolland@gmail.com
Hours: Monday - Friday 9:00 am - 4:00 pm
Other Info: Pastor Socheth Na
Worships at Central Avenue Christian Reformed Church;
Khmer services every other week.

Service:

Ministers to social and spiritual needs of Cambodian people in the greater Holland, Zeeland, and Grand Rapids areas. Assistance with employment, tutoring, translation, housing, and transportation needs.

Eligibility:

Helping Asian-Americans. Must be low income and newcomer from Asia or other states.

BUEN PASTOR MINISTRIES INC. - MIGRANT HEAD START & DAY CARE

Third Reformed Church
111 West 13th St
Holland MI 49423

Phone: (616) 796-3497
Fax: (616) 796-3493
E-mail: bpastor@macatawa.org
Hours: (Seasonal) Monday - Friday 6:30 am - 6:30 pm
Other Info: Months of service: June, July, August and September
Service:

Day care and head start for infants to six year olds of migrant families in Ottawa County.

CARE SERVICES OF EVERGREEN

480 State St
Holland MI 49423

Phone: (616) 355-5118
Fax: (616) 396-9736
E-mail: resources@evergreencommons.org
Website: www.evergreencommons.org
Hours: Monday – Friday 9:00 am - 3:00 pm
Other Info: Fitness Center/Pool Hours:
Monday - Thursday 6:00 am - 8:00 pm.
Friday 6:00 am - 5:00 pm.
Saturday 8:00 am - 12:00 noon

Facebook: www.facebook.com/careservicesofevergreen

Service:

- Resource Office: Ongoing networking and research allows us to stay aware of the resources and services available in the community for older adults.
- In-Home Services: Carefully selected and trained aides assist with personal care, housecleaning, laundry, shopping, errands, meal preparation, and companionship. This service also provides respite for caregivers. Day, evening and weekend hours may be available.
- Care-Coordination: A team of trained professionals are available to provide in-home assessments, coordinate necessary community services and consults with family members.
- The Day Center: This program offers assisted care during the day in a safe, caring environment. Participants benefit from enjoyable activities and socialization while caregivers are given respite. Nurses are present to monitor health, and a full lunch is served. A staff-assisted bathing program and transportation are optional services. Monday-Friday 7:30 am - 4:30 pm
- Bathing Program: The Day Center's barrier-free shower facility and specially-designed whirlpool tub are available to older adults in the community who need assistance with personal care on a by-appointment, staff-assisted basis.
- Caregiver Training & Support: Training courses are conducted several times every year for anyone in the community caring for someone with dementia. Three support groups for caregivers of individuals with dementia meet every month.
- Medication Management: A nurse is available to visit the home on a regular basis to monitor vital signs, set up medications, check for compliance, and be a liaison between the client and doctor.
- Medicare/Medicaid Assistance Program (MMAP): Certified staff and volunteers assist with questions and enrollment.
- Congregate Meal Program: Evergreen is a "congregate meal site" for Ottawa county adults who are 60 years or older who need socialization and nutritional assistance. This program provides a nutritious meal in the dining room at a reduced price.
- Tax Preparation Assistance: February through mid-April, AARP-trained volunteers assist low-to-moderate income seniors and low-income non-seniors with tax preparation. This service is by appointment only.

Eligibility:

Age and income requirements vary by program. Funding assistance may be available for those who qualify through: Area Agency on Aging of Western Michigan, Department of Veteran Affairs, Reliance, Medicaid Waiver Assistance Program, or Senior Resources.

CAREERLINE TECH CENTER

13663 Port Sheldon Rd
Holland MI 49424

Phone: (616) 738-8950
Fax: (616) 738-8956
E-mail: kbunn@oaisd.org
Website: www.careerlinetech.org
Hours: Office: Monday - Friday 7:30 am - 4:00 pm
Building: Monday - Friday 7:30 am - 9:00 pm
Other Info: (877) 702-8601 toll free

Service:

Career and post-secondary education for high school juniors and seniors in 28 different areas. Early college credit is also available for students.

Eligibility:

11th and 12th grade students enrolled in high schools of Ottawa Area Intermediate School District, non-public and home school students at no cost.

CATHOLIC CHARITIES WEST MICHIGAN

40 Jefferson
Grand Rapids MI 49503

355 Settlers Road
Holland MI 49423

Phone: (616) 248-3030
Fax: (616) 248-3437
Website: www.cwestmi.org
Hours: Monday - Friday 8:30 am - 5:00 pm

Other Info: Holland Office:
355 Settlers Road
Holland, MI 49423
616-796-9595

Service:

Adoption - Providing an array of services related to voluntary infant and special needs adoption including open and parent-initiated adoptions, post-adoption support; foster care; educational groups, home studies, consultation, supervision, collaboration with attorneys, and support groups.

Free pregnancy testing; pregnancy outreach; counseling.

Behavioral Services Health Counseling - Providing counseling and mental health services to couples, individuals and/or families with problems such as depression, anxiety, grief and loss, or relationship issues; adolescent substance abuse treatment program; substance abuse services for adult clients in legal system.

Family Advocacy is also offered for children of incarcerated parents.

Family Preservation Programs:

--Families First is an intensive, short-term family support service offered in Lake, Mason, Mecosta, Ottawa, Osceola, Muskegon, Newaygo and Oceana counties for families at imminent risk of having their children removed from the home due to abuse or neglect.

-Families Together Building Solutions in Kent, Mecosta, Osceola and Ottawa counties provides moderately intensive in-home support to assist and improve family functioning.

-Foster Care: foster home; parent recruitment and licensing.

-CASA House: Offers visitations between family and children in a family-like setting. Parent mentoring for parents with children in foster care and a behavioral specialist to support out-of-home placements.

Eligibility:

Most services are available to residents of Mason, Lake, Osceola,

Oceana, Newaygo, Mecosta, Muskegon, Kent, Montcalm, Ottawa, and Ionia Counties.

All programs are available without regard for client race or religion and available at no cost or have a sliding fee scale. Most private insurances accepted.

CDS LAKESHORE HEAD START

100 S. Pine, Suite 220
Zeeland MI 49464

Phone: (616) 786-0736
Fax: (616) 796-3284
E-mail: info@cdsoc.org
Website: www.cdsoc.org
Hours: 8:30 am - 4:30 pm
Other Info: (800) 613-7013
A United Way Agency

Service:

Child Care Center: An educational child care program for children whose parents work and who want their children in a group learning setting. Children also attend through referrals for at-risk families.

Head Start: Children receive a comprehensive preschool program prior to kindergarten at any of five Child Development sites.

Early Head Start: A comprehensive program for pregnant mothers and children ages 0 - 3 based in client's home.

Eligibility:

The Child Care Center is open to all income levels and serves infants, toddlers, and preschool children (ages 6 weeks to 5 years). Early Head Start and Head Start serves families who are low-income or have a special need that meets federal guidelines. Early Head Start serves pregnant women and children (ages 0 to 3 years). Head Start serves children (ages 3 to 5 years) as determined by school year.

CENTER FOR WOMEN IN TRANSITION

411 Butternut Dr.
Holland MI 49424

Phone: (616) 392-2829
Fax: (616) 355-9760
E-mail: crisishelp@cwitmi.org
Website: www.cwitmi.org
Hours: Monday - Friday 9:00 am - 5:00 pm
Other Info: Ottawa and Allegan County Crisis Hotline
1-800-848-5991
Spanish Crisis Line 1-866-728-2131

Offices in Holland, Grand Haven and Allegan

Service:

Provides free and confidential services to victims of domestic/dating violence, sexual assault, adult survivors of childhood sexual abuse, and stalking. 24-hour crisis hotline and emergency safe shelter available to victims of intimate partner violence. Sexual Assault Nurse Examiner (SANE) program for victims of a recent (within 96 hours) sexual assault for ages 13 and older. Individual case management, advocacy and support groups are available to survivors of domestic and/or sexual violence. Individual and group sexual assault therapy available for teen and adult survivors. Transitional housing including vocational assistance available for survivors of domestic violence, sexual assault and stalking. Legal advocacy, assistance with Personal Protection Orders (PPO's) and court accompaniment are also available to survivors of domestic and sexual violence. Wardrobe for Work program provides professional apparel to women preparing for a job interview or employment. Bilingual crisis line and advocacy services available. Services available to women and men who are survivors of domestic and sexual violence.

Eligibility:

No restrictions

CENTRAL AVENUE GROUP HOME

495 Central Ave
Holland MI 49423

Phone: (616) 396-8118
Service: Adult foster care serving mentally challenged and autistic adults.
Eligibility: Referrals from Ottawa County Community Mental Health

CHERRY LANE PRESCHOOL

286 East 19th St
Holland MI 49423

Phone: (616) 396-8422
E-mail: stork32@frontier.com
Website: cherrylaneholland.com
Hours: Tuesday and Thursday, 3 years old by September 1st
9:00 am - 11:30 am
12:30 pm - 3:00 pm
Monday, Wednesday and Friday, 4 years old by September 1st
9:00 am - 11:30 am
12:30 pm - 3:00 pm

Other Info: Handicap accessible

Service:

Tuition-based cooperative or independent pre-school.

Eligibility:

Children 3-5 years old; must be toilet-trained.

CHILD EVANGELISM FELLOWSHIP

100 S. Pine Street, Suite 135
Zeeland MI 49464

Phone: (616) 748-6026
E-mail: cefgv@tds.net
Website: www.cefonline.com

Hours: Call for appointment
Other Info: We are a mission agency ministering to children. We also have a bookstore where we sell CEF material to churches and teachers in Spanish and English. We are also a teaching center to train adults how to teach the Bible to children. We offer a 30 hour certified course in both Spanish and English.

Service:
Child Evangelism Fellowship (CEF) is the world's largest mission agency ministering to children. We are in every state in the USA and in 183 countries. We reach boys and girls with the Gospel with our after-school programs called Good News Clubs, summer ministry called 5 Day Clubs, camps, Fair ministry, VBS, Open Air Street ministry, Literature distributing, internet evangelism, Mailbox Club, and monthly party clubs.

CHILDREN'S ADVOCACY CENTER

12125 Union St
B-40
Holland MI 49424

Phone: (616) 393-6123
Fax: (616) 393-0918
E-mail: dkomejan@cac-ottawa.org
Website: www.cac-ottawa.org
Hours: Monday - Friday 8:30 am - 5:00 pm
Other Info: A United Way Agency

Service:
Children's Advocacy Center is a community based, neutral facility where multi-disciplinary interviews, assessments, medical examinations and therapeutic services for abused children and their families are provided. Children's Advocacy Center also provides prevention education programs to school-age children as well as a prevention program called "Darkness to Light - Stewards of Children", a sexual abuse prevention training for adults.

Eligibility:
Cases of suspected abuse are referred to the Children's Advocacy Center by Protective Services and/or law enforcement agencies for interview, assessment and treatment.

CHILDREN'S AFTER SCHOOL ACHIEVEMENT (CASA)

263 College Ave
P.O. Box 9000
Holland MI 49422-9000

Phone: (616) 395-7944
Fax: (616) 395-7453
E-mail: casa@hope.edu
Website: www.hope.edu/casa
Hours: September - May:
Monday - Thursday - 11:00 am - 5:00 pm
June and July:
Monday - Thursday - 8:00 am - 1:30 pm

Other Info: Located on the Hope College Campus in Graves Hall, B40
A United Way Agency

Service:
The CASA program provides academic and social enrichment for at-risk Holland area students (Grades 1- 5). Students meet after school twice per week for two hours per session throughout the school year for one-on-one instruction with college student tutors. The summer program is a six-week morning session with certified teachers.

Eligibility:
Children are identified through their elementary school with a teacher recommendation and must meet enrollment criteria.

CHILDREN'S HOSPITAL OF MICHIGAN POISON CONTROL CENTER

4707 St. Antoine
Suite 302
Detroit MI 48201

Phone: (800) 222-1222
Hours: 24 hours a day, 365 days a year
Other Info: TTY Number (800) 222-1222
Service:

Emergency poison information and prevention.

Eligibility:
Free information to anyone.

CHILDREN'S LEUKEMIA FOUNDATION OF MICHIGAN

27240 Haggerty Road
Suite E-15
Farmington Hills MI 48331

Phone: (248) 530-3000
Fax: (248) 530-3042
E-mail: info@leukemiamichigan.org
Website: www.leukemiamichigan.org
Hours: Monday - Friday 8:30 am - 4:30 pm
Other Info: A United Way Agency
Service:

Children's Leukemia Foundation of Michigan is a statewide non-profit organization that provides disease and treatment education, financial assistance, and emotional support to adults, children and their families affected by leukemia, lymphoma, and related blood disorders.

Eligibility:
Michigan residents diagnosed with or affected by diseases noted above

CHRISTIAN NEIGHBORS - CARING CHRISTIAN SERVICE CENTER

100 St Peter's Drive
PO Box 43
Douglas MI 49406

Phone: (269) 857-1050
Fax: (269) 857-8611
E-mail: christianneighbors@yahoo.com
Website: www.christianneighborsdouglas.org
Hours: Monday, Tuesday, Thursday and Friday
9:30 am - 12:00 noon

Other Info: Closed in winter whenever Saugatuck Public Schools are closed.

Service:
Food Pantry; Thrift Shop has new and used clothing, blankets, linens, household items; Outerwear Program (October 1 - March 1) new coats for all family members; baby layettes; assistance with heating (December 1 - March 1); utilities and rent; visitation services for seniors (Saugatuck-Douglas area).

Eligibility:

Must live in western portion of Allegan County. Low income families on assistance from DHS (formerly FIA) or Worker's Compensation; temporarily unemployed; SSI; or any hardship cases due to layoff or illness. Senior citizens on limited income eligible for food once a month. Referrals are made by area churches, local agencies and DHS.

CITY OF HOLLAND - Community Development Home Repair Program

City Hall
270 South River Ave
Holland MI 49423

Phone: (616) 355-1330
Fax: (616) 546-7058
E-mail: d.weeks@cityofholland.com
Website: www.cityofholland.com
Hours: Monday - Friday 8:00 am - 5:00 pm

Service:

Financial assistance for Holland City residents to repair single-family, owner-occupied homes. The Home Repair Program can provide 50% of the cost to make repairs to the home, for low and very low income homeowners with up to a \$4,000 maximum. The program provides a helping hand to owners needing to replace roofing, plumbing, electrical, or a furnace, water heater, windows, insulation or siding.

Eligibility:

Single family home located in the Holland City limits. Must be owner-occupied. Owners must be either low or very low income, according to Section 8 guidelines. Property taxes and insurance must be in force and paid to date and the mortgage payment must be paid to date.

CITY OF HOLLAND - Housing and Neighborhoods

270 S. River
Holland MI 49423

Phone: (616) 355-1330
Fax: (616) 546-7058
E-mail: s.harder@cityofholland.com
Website: www.cityofholland.com
Hours: Monday - Friday 8:00 am - 5:00 pm
Other Info: Holland City - Call for details and target area information.
Service:

Grants for home repair and other neighborhood improvement programs.

Eligibility:
City residents.

CITY OF HOLLAND - Human Relations Department

270 South River Ave
Holland MI 49423

Phone: (616) 355-1322
Fax: (616) 355-1490
E-mail: hrc@cityofholland.com
Website: www.cityofholland.com/humanrelations
Hours: Monday - Friday 8:00 am - 5:00 pm
Other Info: Located at City Hall - 2nd Floor
Service:

Promotes and protects the equal rights and equal opportunities of all citizens in housing, education, employment, and public services by conducting activities that promote social justice and cultural understanding and improve relationships among all the citizens of the City of Holland. Services include education, training, outreach. Program services referral and tenant/landlord information.

Contact: Esther Fifelski, Human Relations Coordinator, email: e.fifelski@cityofholland.com

Promotes international and cross-cultural knowledge, awareness, understanding, and sensitivity through interactions within the community and across borders.

Contact: Esther Fifelski, International Relations Coordinator,
email: e.fifelski@cityofholland.com

Conducts youth leadership programs, Holland Youth Advisory Council, and youth volunteer services.
email: e.fifelski@cityofholland.com

Eligibility:
Holland City residency required in certain situations.

CITY OF HOLLAND - Police Community Relations/Services--Dept. of Public Safety

89 West 8th St
Holland MI 49423

Phone: (616) 355-1140
Fax: (616) 355-1109
Hours: Monday - Friday 8:00 am - 5:00 pm
Service:

Offers information and referral services about domestic violence, neighborhood conflict resolutions, and crime prevention programs. Also offers home security inspections to Holland City Residents. Home of the Citizen Police Academy and the Jr. Citizen Police Academy.

Eligibility:
Residents of Ottawa and surrounding counties.

CITY OF HOLLAND - Volunteer Services Program

270 South River Ave
Holland MI 49423

Phone: (616) 355-1324
Fax: (616) 355-1490
E-mail: volunteer@cityofholland.com
Website: www.cityofholland.com
Hours: Adult Volunteer Coordinator (616) 355-1324
Monday thru Friday 8:00 am - 5:00 pm
Youth Volunteer Coordinator (616) 355-1322

By Appointment Monday - Friday

Service:

Services: (1) Recruits and manages adult volunteers for City boards and commissions throughout the City organization. (located within Mayor's Office 2nd Floor of City Hall). (2) Recruits and manages youth and adult volunteers for special projects/events. (located within Human Relations Office 2nd Floor of City Hall).

Eligibility:

Eligibility for Adult/Youth Volunteers: A desire to make a difference in your community. Length of time varies by placement.

CITY ON A HILL CAFÉ

100 S. Pine
Zeeland MI 49464

Phone: (616) 748-6005
E-mail: cafe@coahm.org
Website: coahm.org
Hours: Monday, Wednesday, Thursday, Friday
8:00 am - 2:00 pm
Tuesday 8:00 am - 7:00 pm
Coffee Shop closes at 3:30 pm

Service:

City on a Hill Cafe is a food service ministry located in City On A Hill Ministries. It offers breakfast and lunch Monday through Friday. We are equipped with a coffee shop and bakery. Our mission is to feed the hungry, welcome the lonely, and provide an opportunity for willing volunteers to serve.

Eligibility:

Anyone is welcome.

CITY ON A HILL HEALTH CLINIC

100 S Pine
Zeeland MI 49464

Phone: (616) 748-6009

Fax: (616) 748-6010
E-mail: healthclinic@coahm.org
Website: www.coahm.org
Hours: -Medical clinic: Tuesday evening by appointment only
-Chronic Care Clinic: 1st, 2nd & 3rd Tuesday 1:00 pm-4:00 pm by appointment only
-Women's Health Clinic: 3rd Thursday by appointment only
-Office: Monday 9:00 am - 3:00 pm Tuesday 10:00 am - 5:00pm

Community Health Worker Hours:

Monday, Wednesday, Thursday 9:00 am - 3:00 pm Tuesday
11:00 am - 6:00 pm

Other Info: Check website for current list of organizations located with this ministry

Service:

Provides free medical care for minor injuries or illnesses by volunteer doctors and nurse practitioners for the uninsured. Offers referrals to community resources and physical therapy consultations. Limited laboratory services are available. Women's clinic provides physicals, PAP tests, and mammograms for eligible women of Ottawa County. Clinic does not provide narcotic or controlled substance prescriptions.

Eligibility:

Residents of Ottawa and Allegan Counties who have a health concern and do not have any type of medical insurance. Women's Health Clinic: Age 40 - 64, Ottawa County resident and meet income requirements.

COMMUNITY ACCESS LINE OF THE LAKESHORE

CALL 2-1-1
560 Seminole Rd
Muskegon Heights MI 49444

Phone: (877) 211-5253
Fax: (231) 739-6309
E-mail: sara@call-211.org
Website: www.CALL-211.org
Hours: 24 hours a day; 7 days a week; interpreter services available.

Other Info: Alternate number: Simply dial 2-1-1.

Service:

Comprehensive information and referral system that provides Ottawa, Muskegon, Mason, Manistee and Oceana, Newaygo, Lake, Mecosta, Osceola, Wexford, Missaukee, Charlevoix, Emmet, Antrim, Benzie, Grand Traverse, Kalkaska and Leelanau County residents, businesses, and professionals with a single point for quality, up-to-date information about area health and human services such as counseling, financial assistance, senior resources, mentoring, volunteer opportunities, and more.

COMMUNITY ACTION HOUSE

Community Action House-Southside
345 West 14th Street
Holland MI 49423

Community Action House-Northside
665 136th Avenue
Holland MI 49424

Phone: (616) 392-2368

Fax: (616) 392-2466

E-mail: info@communityactionhouse.org

Website: www.communityactionhouse.org

Hours: SOUTHSIDE LOCATION

Office hours & food donations only:

Monday - Friday 8:30 am - noon; 1:00 pm - 5:00 pm

Food pantry services:

Monday, Tuesday & Thursday 1:00 pm - 5:00 pm

Friday 8:30 am - noon

NORTHSIDE LOCATION

(616) 392-2368

Fax: (616) 738-8533

Office hours- Monday - Friday 8:30 am -noon, 1:00 pm - 5:00 pm

Food pantry services: Wednesday 8:30 am -noon, 1:00pm - 5:00 pm

Other Info: Applicants must apply at least 30 minutes prior to closing time.

Due to volume of clientele, service is not always guaranteed.

Clothing donations should go to the General Store located at 694 Michigan Avenue, Holland, MI 49423

Hours are subject to change, please call ahead to verify current hours.

Service:

SOUTHSIDE LOCATION:

-Monthly food distribution. Typically the last Friday of every month 2pm-4pm. Applicant must provide ID, proof of address and self-report a need for food. Most distributions are for residents of 49423/49424 & 49460 zip codes.

-Empowerment Institute. Community Action House offers empowerment training in 2 formats:

-Community Workshop - 5-6 week course scheduled multiple times a year, open to the public. Fee: Contact the Community Action House directly about cost for service. Scholarships may be available upon request.

-EPIC Program: Six month intensive program offered to individuals that includes empowerment training, employability services and team building training.

-Food Pantry, personal care/hygiene products, baby items (diapers & formula) and case management services.

NORTHSIDE LOCATION:

-Housing Services: no walk-ins please.

-Foreclosure Prevention: Assists individuals and families in navigating the foreclosure process. Housing counselors assist applicants in setting realistic housing goals, providing education and information, and negotiating with mortgage lenders. When foreclosure is unavoidable, assistance can be provided to help families transition into alternative housing.

-Education: Free classes offered to community residents for First-Time Homebuyer, Financial Management, and Home Maintenance Education. Classes are 4-6 weeks long. Proof of I.D. and income required. Must complete entire class to receive certification of completion.

-Monthly credit seminars in English & Spanish languages (rotating schedule).

Eligibility:

Food and emergency services- eligible applicants must live in the 49423, 49424, or 49460 zip codes. Picture I.D. and current proof of address is required. Need is based on emergency.

Housing and Educational services- free of charge to residents of Ottawa and Allegan counties

Empowerment Institute - open to the public

EPIC Program - Resident of Ottawa or Allegan County, readiness to change, free of charge, willingness to meet weekly in group or individual settings.

COMMUNITY ACTION HOUSE GENERAL STORE

General Store
694 Michigan Avenue
Holland MI 49423

Phone: (616) 594-5451
Fax: (616) 392-2466
E-mail: generalstore@communityactionhouse.org
Website: www.communityactionhouse.org
Hours: General Store Location:
Monday - Friday 10:00 am - 6:00 pm
Saturday 10:00 am - 4:00 pm
*Saturday hours are subject to change

Service:
Gently used clothing, furniture, small appliances, and household items for sale at reasonable prices. Donations accepted and large item donations can be picked up for free upon request. Call (616) 392-2368 ext. 112 for more information regarding pick-ups.

Eligibility:
Open to the general public

COMMUNITY KITCHEN

101 East 13th Street
Holland MI 49423

Hours: Monday - Friday 11:30 am - 1:00 pm
Saturday and Sunday Breakfast 9:00 am - 10:30 am

Service:
Friendship and a hot meal for any individual or family in need living in the greater Holland/Zeeland area.

COMMUNITY MENTAL HEALTH OF OTTAWA COUNTY

12265 James St
Holland MI 49424

Phone: (877) 588-4357
Fax: (616) 393-5687
E-mail: cmhcustomerservices@miottawa.org
Website: www.miottawa.org/cmh
Hours: Monday - Friday 8:00 am - 5:00 pm
Evening appointments available

Other Info: To request services for any CMH location, contact the Access Center at (616) 393-5681 or (877) 588-4357 or TTY (616) 494-5508. Service eligibility available Monday - Friday 8:00 am - 5:00 pm

For general questions contact Customer Service at (616) 494-5545 or toll free at (866) 710-7378
24 Hour Helpline: Mental health emergencies only

Holland (616) 396-(HELP) 4357
Grand Haven (616) 842-HELP (4357)
All other areas Toll free (866) 512-HELP (4357)

Service:
Crisis services are available 24 hours per day. Other services include assessment, treatment planning, individual and group therapy, case management, medication services, Assertive Community Treatment, psycho-social rehabilitation, supports coordination, skill building,

supported employment, and various other rehabilitative and supportive services for people with severe mental illness and/or developmental disability.

Eligibility:

Ottawa County residents. Sliding scale fee system. Generally must meet criteria for severe mental illness (adults), severe emotional disability (children), and/or developmental disability (as defined by the Michigan Mental Health Code and Department of Community health). Persons without Medicaid may be subject to a waiting list depending on availability of state general funds.

Access Center clinicians determine eligibility for CMH services using an eligibility screening assessment. Those not eligible are provided with referral information regarding alternative community resources. For questions regarding services and eligibility, please call (616) 393-5681 or (877) 588-4357.

COMPASSIONATE FRIENDS, INC.

365 Stoneharbor
Holland MI 49424

Phone: (616) 738-0120

Other Info: Chapter Facilitators: Jim and Janine Oberstadt
(616) 738-0120

Service:

Provides support and aid for parents in the positive resolution of grief experienced following the death of their child; fosters the physical and emotional health of bereaved parents. Meetings held the second Tuesday of each month from 7:30 pm - 9:00 pm at Hospice of Holland, 270 Hoover Blvd.

Eligibility:

Open to anyone who has experienced the death of a child, no matter when that death occurred.

COMPASSIONATE HEART MINISTRY

404 Centerstone Court
Zeeland MI 49464

Phone: (616) 834-0501

E-mail: donna@compheart.org,
barb@compheart.org

Website: www.compheart.org

Hours: Monday 3:00 pm - 8:00 pm

Wednesday 9:00 am - 5:00 pm (18-35 years of age)

Tuesday and Thursday 3:00 pm - 8:00 pm (14-26 years of age)

Other Info: We offer activities, social outings and opportunities for teens and young adults with disabilities. Our peer mentors will come alongside and be a friend. If interested in participating or mentoring, please contact Donna Bunce at (616) 834-0501

Service:

Compassionate Heart is a Christ-centered drop-in center for teens and young adults with disabilities. We offer a safe place where teens and young adults can come and socialize with their peers, gain friendships through mentors, and grow in their self-confidence.

Eligibility:

Teens and young adults with mild to moderate disabilities, 14 - 35 years old.

CORNERSTONE MINISTRIES, INC.

PO Box 2261
Holland MI 49422-2261

Phone: (616) 392-3642

E-mail: pastorsteveturrell@gmail.com

Website: www.cornerstoneyouthministries.com

Hours: Monday - Friday 3:30 pm - 5:00 pm;

Monday evenings 6:00 pm - 8:30 pm

Saturday 1:00 pm - 3:00 pm

Other Info: Dave Holkeboer, Board President
Pastor Steve Turrell, Executive Director

Service:

Supervised recreation, enhanced education and life transformational teachings from the Word of God.

Eligibility:

All children 18 years old or younger.

COUNTRYSIDE NURSING AND REHABILITATION COMMUNITY

120 Baseline Rd
South Haven MI 49090

Phone: (269) 637-8411
Fax: (269) 637-8460
E-mail: 17-hr@atriumlivingcenters.com
Website: www.atriumlivingcenters.com
Hours: Admissions 24hours a day/7 days a week
Office: Monday - Friday 8:00 am - 5:00 pm

Service:

Basic, intermediate, and skilled nursing care. Capacity: 109 beds.

Eligibility:

Accepting Medicaid and Medicare, hospice, private insurance and private pay.

DEPT OF LICENSING & REGULATORY AFFAIRS - BUREAU OF SERVICES FOR BLIND PERSONS

350 Ottawa NW
Grand Rapids MI 49503

Phone: (800) 292-4200
Fax: (616) 356-0199
Website: www.michigan.gov/mcb
Hours: Monday - Friday 8:00 am - 5:00 pm
Other Info: For local support group, Employment Readiness Workshops, contact: Dan Mitchell (616) 356-0188.
Meets on Fridays 9:00 am - 1:00 pm with 5 week rotations at 1560 Leonard St. NE, Grand Rapids, Michigan 49503
Grand Rapids Office (616) 356-0180

Service:

A State agency with a mission to provide opportunities to individuals with visual impairments to achieve employability and/or function independently. Services offered are, Skills of Blindness training; Rehabilitation Services Program; Rehabilitation Training Center; Orientation and Mobility Training; Business Enterprise Program; Independent Living Program; and the Youth Low Vision Program.

Eligibility:

Legal blindness.

DISABILITY NETWORK/LAKESHORE

426 Century Lane
Holland MI 49423

Phone: (616) 396-5326
Fax: (616) 396-3220
E-mail: info@dnlakeshore.org
Website: www.dnlakeshore.org
Hours: Monday - Friday 8:00 am - 4:30 pm
Other Info: (616) 396-5326

Service:

Assists individuals with disabilities in the community. Services include information and referral, accessibility information and assessment, programs for youth, independent living services and consultation on employment concerns with individuals and employers. Educational presentations on disability related topics are available. Disability Network also facilitates grassroots efforts of the disability community to improve employment accessibility, transportation, and housing to promote independent living.

A loan closet is maintained with limited items available to assist disabled individuals with independent living. Items are offered free of charge; please contact office for details.

Eligibility:

No fee for service. Anyone with a disability in Allegan or Ottawa County qualifies.

DISABLED AMERICAN VETERANS - Chapter 14

1185 Matt Urban Dr.
Holland MI 49423

Phone: (616) 396-2714

Hours: 1st Tuesday of the month 9:00 am - 3:00 pm. and
1st Thursday of the month from 3:00 pm - 5:30 pm

Service:

Advocacy services for disabled veterans.

Eligibility:

Must be a veteran and disabled through a service-connected injury to belong to local chapter. Women's unit participation for female relatives of Disabled American Veterans.

EARLY CHILDHOOD CENTER

140 W. McKinley
Zeeland MI 49464

Phone: (616) 748-3275

E-mail: ekontowi@zps.org

Website: www.zps.org

Hours: School year 8:00 am - 4:00 pm

Service:

Providing preschool programming for preschool students ages 3-5.
(Free and tuition-based programs available). Early Childhood Special Education

Eligibility:

3-5 year old children

EASTER SEALS MICHIGAN, INC.

4065 Saladin Dr.
Grand Rapids MI 49546

Phone: (616) 942-2081

Fax: (616) 942-5932

Website: www.essmichigan.org

Hours: Monday: 9:00 am - 7:30 pm

Tuesday - Thursday: 9:00 am - 6:00 pm

Friday: 9:00 am - 1:00 pm

Other Info: Toll Free: (800) 757-3257

Service:

We offer children's speech and language, occupational and sensory integration therapies, as well as therapies that focus on fine and gross motor development for children with disabilities and other special needs. We offer the Handwriting Without Tears program, several summer programs the P.L.A.Y Project for children with Autism, therapeutic riding therapy and respite programs. Our adult programs include an Independent Living and Caring for Caregivers. We also offer AgrAbility, a work rehabilitation program for farmers and REFRESH, wellness exercise for seniors. Please call us for information, advocacy, volunteer work, and community resources.

Eligibility:

Services are available for a fee and we offer a sliding scale for some programs.

Ages for programs are as follows:

Speech and Language programs ages 3-15 years old

Individual Therapies: Birth - 18 years old

Summer Programs vary with program type. Please call for information.

Therapeutic Riding 3-18 years old

Older Adult programs 60 years and older (Caregiver or Care

Recipient may be over 60 years).

EL CENTRO OF BETHANY CHRISTIAN SERVICES

Bethany Christian Services
12048 James St
Holland MI 49424

Phone: (616) 396-0623

Fax: (616) 396-2315

Website: www.bethany.org/holland

Hours: Monday - Thursday 9:00 am - 9:00 pm

Friday 9:00 am - 5:00 pm

Other Info: A United Way Agency

Service:

Mental health counseling and case management. Clinical therapists serve persons ranging from children through senior citizens, individuals and families. Counseling sessions include, but are not limited to, the following: marital situations; divorce adjustments; physical/sexual abuse; psychological/emotional needs; physical (health) conditions; one-on-one parenting skills; and post-adoption issues. Also infant adoption and birthparent counseling offered in lakeshore counties (Allegan, Ottawa, and Muskegon). Bilingual, bicultural staff provides Spanish language services. Scholarships available.

Eligibility:

Offers services to the Hispanic members of the community as well as to residents of Allegan or Ottawa Counties.

ELY MANOR

1200 Ely Street
Allegan MI 49010

Phone: (269) 673-1500
Fax: (269) 673-6490
E-mail: bkortman@peplinskigroup.com
Website: www.peplinskigroup.com
Hours: 24 hours a day/7 days a week
Other Info: Newly remodeled facilities.
Administrator, Betty Kortman, 269-673-1500 x2150

Additional fax: 269-673-6175

Service:

Skilled and basic nursing care, OT/PT, long term and short term care, secure Dementia/Alzheimer's Unit, Rehab to Home, Hospice Care, Respite Care, discharge planning, Dementia-Centered Activities.

Eligibility:

Medicare and Medicaid certified and accepts most insurances.

FAMILY LIFE CENTER OF WEST MICHIGAN

P.O. Box 425
Allendale MI 49401

Phone: (616) 895-8336
E-mail: info@familylifecenterhome.org
Website: www.familylifecenterhome.org
Hours: Available by phone 24 hours
Service:

Provides housing and support to young women with unplanned pregnancies. Christian house parents provide spiritual, social, emotional and informational support in a caring home environment. Housing for four young women.

Eligibility:

Pregnant (18 years or older) with no other children in their care.
Referrals by phone.

FARMWORKER LEGAL SERVICES

3030 S. 9th St. Suite 1 A
Kalamazoo MI 49009

Phone: (269) 492-7190
Fax: (269) 492-7198
E-mail: fls@lsscm.org
Website: www.farmworkerlaw.org
Hours: Monday - Friday 9:00 am - 5:00 pm
Other Info: Toll Free: (800) 968-4046
Service:

Provides free legal assistance in civil (non-criminal) matters to low-income migrant and seasonal farmworkers. Areas of assistance include employment problems or disputes, government benefits, immigration problems, unpaid wages and minimum wages, crew leader abuses, civil rights, housing rights and conditions, worker health and safety, health care, Medicaid and food stamps. Also offers educational seminars.

Eligibility:

Migrant and seasonal farmworkers who meet certain income and other

eligibility requirements. Any farmworkers with legal problems may contact our office. Those who are ineligible for our services will be referred, whenever possible, to another appropriate agency or attorney.

FIRST PRESBYTERIAN PRE-SCHOOL

659 State St
Holland MI 49423

Phone: (616) 392-9022
E-mail: fppreschoolholland@gmail.com
Website: www.fppreschool.org
Hours: Monday - Friday
9:15 am-11:30 am and 12:30 pm-2:45 pm
Other Info: 616-392-9022 ext. 106
Located at the church

Service:
Preschool for children in Ottawa County. Parent cooperative. Non-cooperative option available. Scholarships available.
Eligibility:
Children must be 3 years old by December 1 (for three year old program); or 4 years old by December 1 (for four year old program)

FORGOTTEN MAN MINISTRIES

3940 Fruit Ridge NW
Grand Rapids MI 49544

Phone: (616) 784-4620
Fax: (616) 784-4622
E-mail: office@forgottenman.org
Website: www.forgottenman.org
Hours: Home Office 8:00 am - 4:30 pm
Other Info: Chaplain Matt Hansen at Ottawa County Jail
(616) 786-4183
Email - mhansen@miottawa.org
Chaplain Sarah Farkas at Allegan County Jail
(269) 673-0350

Email - allegancounty@forgottenman.org

Service:
Spiritual counseling for inmates and families at county jails.
Eligibility:
Allegan and Ottawa County Jails.

FOUR POINTES-CENTER FOR SUCCESSFUL AGING

1051 S. Beacon Blvd
Grand Haven MI 49417

Phone: (616) 842-9210
Fax: (616) 842-6110
E-mail: fourpointes@fourpointes.org
Website: www.fourpointes.org
Hours: Monday, Wednesday, Thursday, Friday 8:00 am - 4:00 pm
Tuesday 8:00 am - 8:00 pm
Other Info: Ottawa County (toll free) (877) 548-1507
Coopersville phone and fax (616) 997-1786

Formerly known as North Ottawa County Council on Aging
A United Way Agency

Service:
Provides senior services such as case coordination, options counseling, emergency needs, durable medical equipment loans, home services help, home delivered meals, Medicare/Medicaid assistance, legal aid, health clinics, telephone reassurance, and tax preparation assistance. Wellness center open daily, lunch served daily 11:30-1:00.
Eligibility:
Persons 50 and older for Wellness Center. Persons 60 or older for human services. Service area extends from Fillmore Street north to Muskegon County along the lakeshore and east to Kent County.

FUN PRESCHOOL

First United Methodist Church
57 West 10th St
Holland MI 49423

Phone: (616) 395-9529
E-mail: missdebandmissvickie@yahoo.com
Website: www.funpreschool.weebly.com
Hours: Monday, Wednesday and Friday:
9:00 am - 11:30 am and 12:30 pm - 3:00 pm
Tuesday and Thursday:
9:00 am - 11:15 am and 12:45 pm - 3:00 pm

Service:
Kindergarten readiness preschool classes offered Monday, Wednesday and Friday for 4 to 5 year olds. Threeschool classes offered Tuesday and Thursday for 3 to 4 year olds.

Eligibility:
Children must be in good health, immunizations up-to-date, and toilet-trained.

FURRY FRIENDS PET PANTRY

185 Panther Dr.
Holland MI 49424

Phone: (616) 499-7342
E-mail: aaldogoo@yahoo.com
Website: Facebook - Furry Friends Food Pantry
Hours: Thursdays 9:30 am. - 1:00 pm
Other Info: Those using the pantry may not acquire new pets. We work with Vets-C-Snip for shots, spay/neuter specials on a case by case basis. Proof of ownership required from pet's vet or county tag receipt. Some special needs food for allergy-related issues may be available.
Additional number: (616) 399-5160
Please use eastside entrance.

Service:
We provide pet food and items related to pet care including some specialty items, food is the priority. We receive donations for bowls, leashes, collars etc. Pantry is available every other week.

Eligibility:
Pantry is available for those on SSI, unemployment or seniors. Those with a Bridge Card must provide a receipt that it is currently active. Must requalify every 6 months.

GILMORE COMMUNITY HEALING CENTER

1910 Shaffer Street
Kalamazoo MI 49048

The Elizabeth Upjohn Community Healing Center
2615 Stadium Drive
Kalamazoo MI 49008

Community Healing Center - Niles
1225 S. 11th St
Niles MI 49120

Phone: (269) 382-9820
Fax: (269) 345-7190
Website: www.communityhealingcenter.org
Hours: 24 hour Detox & Residential Facility
Other Info: Elizabeth Upjohn Center: (269) 343-1651
Niles Center: (269) 684-7741
Jim Gilmore - (269) 882-9820

Service:
The Gilmore Community Healing Center provides substance abuse detox and residential treatment services.
-The Elizabeth Upjohn Community Healing Center provides outpatient substance abuse and mental health services. It is also a Child Advocate Center for child abuse.
-Center in Niles provides outpatient substance abuse and mental health services including Recovery Life, Friends & Family Drug Awareness and Highway Safety classes. IDP group sessions, Bilingual (Spanish) Clinician

Eligibility:

Fees depend upon program. Accepting Medicaid; some funding available for low income clients.

independently; also provides consultation, screening information, and Needs Assessments to local churches involved in a relationally based ministry.

Faith In Youth - Recruits and supports AmeriCorps Members who build capacity for local youth sites that provide mentoring, alternative suspension programs, and educational tutoring for at-risk students.

Eligibility:

Please call for information regarding eligibility for each program.

GOOD SAMARITAN MINISTRIES

513 East 8th St Suite 25
Holland MI 49423

Phone: (616) 392-7159
Fax: (616) 392-5889
E-mail: goodsam2@GoodSamMinistries.com
Website: www.GoodSamMinistries.com
Hours: 8:30am-5:00pm
Closed from Noon-1:00pm for lunch.
Other Info: Housing Email - hara@GoodSamMinistries.com

Answering machine available 24 hours

A United Way Agency

Service:

Affordable Housing Connections - Good Samaritan Ministries is the central intake and referral service for anyone facing a housing crisis in Ottawa County. Good Sam partners with local landlords to provide short and medium term rental assistance and/or security deposits combined with case management and resource referral for families at risk of or experiencing homelessness.

Circles - A national, two-generational program that brings together people of diverse incomes in an effort to help low-income individuals and families meet their financial goals. Weekly meetings include a meal, focused sessions around a theme, and individual goal setting. Includes Circles Youth that offers a corresponding curriculum for the children of adult participants so the entire family learns together.

Clearinghouse - Provides information and client referral to local not-for-profit agencies and churches regarding a wide variety of requests and other factors impacting a person's ability to live

GOODWILL RETAIL STORE

393 E Lakewood Blvd
Holland MI 49424

1180 S Washington Ave.
Holland MI 49423

Phone: (616) 393-0383
Fax: (616) 393-0378
Website: www.goodwillwm.org
Hours: Shopping:
Monday - Saturday 9:00 am - 8:00 pm;
Sunday 11:00 am - 5:00 pm
Donations:
Monday - Saturday 9:00 am - 7:00 pm;
Sunday 11:00 am - 4:00 pm

Other Info: Goodwill's Mission: To provide work opportunities and skill development for people with barriers to employment.

Service:

Sells used clothing and household items. Proceeds fund Goodwill's Mission of helping people with disabilities and other disadvantages to train for, find, and keep good jobs.
Donations: A drive-through is available for receiving donations; donations must be useable goods.

Eligibility:

Retail store open to anyone.
For program eligibility, please call (231) 722-7871.



GRACE EPISCOPAL MOBILE FOOD PANTRY

555 Michigan Avenue
Holland MI 49423

Phone: (616) 396-7459
Fax: (616) 396-7430
E-mail: gechurch@graceepiscopalholland.org
Website: www.graceepiscopalholland.org
Hours: 5:00 pm - 6:30 pm
Other Info: Food pantry - second Thursday of each month
Service:

Hosts mobile food pantry through Feeding America on the 2nd Thursday of each month. Registration begins at 5:00 pm with food distribution 5:30 pm - 6:30 pm.

GRACE OF DOUGLAS

PO Box 217
Douglas MI 49406-0217

Phone: (269) 857-2141
Fax: (269) 857-1802
E-mail: DOADMI@gracehc.com
Website: graceofdouglas.com
Service:

Grace of Douglas offers skilled rehabilitation and nursing care, secured dementia/memory care, and assisted living care in private rooms.

Eligibility:

Grace of Douglas participates with Medicare, Medicaid, third party insurance, Medicaid waiver and private pay.

GRANT ME HOPE

930 Interchange Drive
Holland MI 49423

Phone: (616) 836-7949
E-mail: grantmehope@gmail.com
Website: www.grantmehope.org

Hours: Monday - Friday 8:00 am - 5:30 pm
Other Info: Adopting a foster child is basically free to little cost. Call 616-836-7949 if you would like to learn more about adopting a foster child or have Grant Me Hope speak at your civic, community or church organization.

Service:

Grant Me Hope has a mission to find older foster children loving adoptive homes before they age out of the foster care system at 18 years old. We achieve this by educating America about the plight of these children through speaking engagements, producing videos of the children and airing them on partnering TV news stations and other media outlets. It is a national problem and Holland based Grant Me Hope has plans to expand to every state but are currently airing children in Michigan and Ohio. More information can be found at grantmehope.org.

Eligibility:

Grant Me Hope is always looking for volunteers who are passionate about helping foster children. In addition we need people to share the children's videos on Facebook and subscribe to "Grant Me Hope" on Youtube.

GREATER HOLLAND YOUNG LIFE

96 W. 15th St., Suite 108
Holland MI 49423

Phone: (616) 392-6555
E-mail: younglifeholland@hotmail.com
Website: www.holland.younglife.org
Service:

A ministry for adolescents where mentors focus on what matters to kids - fun, adventure, friendship, and a sense of significance. Weekly club meetings and Bible study programs at all area high schools as well as West Ottawa, Holland, Holland Christian, and Black River Middle Schools. Also serving Creekside and Cityside Middle Schools in the Zeeland area.
-Young Lives - a ministry to teens up to age 18 who are pregnant and/or parenting.
-Capernaum - a ministry to our friends with disabilities.

Eligibility:

Please contact for more information.

GREATER OTTAWA COUNTY UNITED WAY

PO Box 1349
Holland MI 49422-1349

Phone: (616) 396-7811
Fax: (616) 396-5140
E-mail: info@ottawaunitedway.org
Website: www.ottawaunitedway.org
Hours: Monday - Friday 9:00 am - 5:00 pm
Other Info: Additional phone number (616) 842-7130
Fax: (616) 842-7034

Service:

Greater Ottawa County United Way is a community builder and problem solver bringing together community leaders, agencies, businesses, donors and volunteers to focus on the most pressing community needs and then activating those resources (people, financial and strategic) to address the root causes of those issues. By working collaboratively with our resources we are able to impact the community through our impact areas of Education, Financial Stability, Health and Emergency Assistance and Basic Human Needs.

Eligibility:

Any person/agency in the Greater Ottawa County area.

HARVEST STAND MINISTRIES

100 S Pine
Zeeland MI 49464

Phone: (616) 748-6003
Fax: (616) 772-6004
E-mail: homerepairguy@yahoo.com
Hours: Office Hours: Monday - Thursday
9:00 am - noon; 1:00 pm - 4:00 pm

Food Pantry Hours:

Monday 9:00 am -noon; 1:00 pm - 4:00 pm
Tuesday 9:00 am - noon; 1:00 pm - 7:00 pm
Wednesday 9:00 am - noon; 1:00 pm - 4:00 pm

Other Info: A United Way Agency

Service:

Provides clothing, food pantry, household items, home repair, budget counseling, prayer ministry, and Biblical counseling.

Eligibility:

Varies according to need and program. Must be within our geographical location for food (Zeeland). Other services based on availability of goods.

HEARTLAND OF HOLLAND

493 West 32nd St
Holland MI 49423

Phone: (616) 396-1438
Fax: (616) 396-5883
Website: www.hcr-manorcare.com
Hours: Office: Monday - Friday 8:00 am - 5:00 pm
Admissions 24 hours a day/7 days a week

Service:

Capacity: 90 beds, skilled nursing care; hospice care provided. Rehab services. PT, OT, Speech Therapy.

Eligibility:

Adults needing rehab services; accepting Medicare and Medicaid; private insurance.

HEIGHTS OF HOPE

995 E 8th St
Holland MI 49423

Phone: (616) 392-8559
E-mail: heightsofhopeinfo@gmail.com
Website: www.heightsofhope.com

Hours: Monday - Friday 8:30 am - 5:00 pm
Other Info: Ministry focused in Holland Heights.
Call main number and dial ext. 18

Community Center: 450 Stratford Way #2, Holland, MI 49423

Service:

Community development in the Holland Heights apartment community on Stratford Way, Abbey and Oxford Court. Youth mentoring and tutoring, and East Side food pantry, summer health fitness program, community activities.

Eligibility:

Primary service area is Holland Heights (east of US 31)

HELEN DEVOS CHILDREN'S HOSPITAL INJURY PREVENTION PROGRAM

8333 Felch
Holland MI 49464

Phone: (616) 748-8744
Fax: (616) 748-2876
E-mail: christa.thelen@spectrumhealth.org
Website: www.helendevoschildrens.org/injuryprevention

Other Info: Ottawa county individuals: Christa Thelen, CPST, 616-748-8744

Service:

The Injury Prevention Program exists to eliminate unintentional childhood injury and death. We educate families, agencies, health care professionals and children on various safety topics. Whether you are looking for information to keep your own children safe or if you want to share information with other families, please contact us. We utilize presentations, printed information, and safety events to reach our community with injury prevention information.

Eligibility:

Call for information and appointments.

HERITAGE HOMES, INC.

400 136th Ave
Building 200 Suite 205
Holland MI 49424

Phone: (616) 395-9311
Fax: (616) 395-9315
E-mail: HeritageHomes@heritagehomes.org
Website: www.heritagehomesinc.org
Hours: Office Monday- Friday 8:00 am - 5:00 pm
Homes 24 hours a day/7 days a week

Other Info: A United Way Agency

Service:

Supervision and care of 47 residents who have severe and profound medical, mental and physical disabilities throughout Ottawa and Barry Counties. In-home respite services for children with medical, mental, and physical disabilities. Provides services for out-of-family home respite in one regional respite center for various community mental health agencies for minor children. Provides a low-income senior housing complex for individuals in Allegan and Ottawa Counties. Provides housing in a HUD subsidized housing unit. Manages supportive housing to provide independent living for developmentally disabled, mentally ill, survivors of domestic violence, physically disabled, at risk and homeless populations. The supportive housing program has 67 apartment units in Allegan County and an additional 45 units are being developed in Ottawa County.

Also provides community living support services to children and adults with developmental disabilities or mental illness in Ottawa and Muskegon counties. This service occurs in the individual's own home and community.

Eligibility:

Determined by the type of service needed given the wide array of services that are offered. Generally, services that are related to mental health services are placed via a relationship with the appropriate County Community Mental Health agency. Participants in supportive housing programs are referred via other community agencies, churches or self-referral.

HERITAGE NURSING & REHABILITATION COMMUNITY

320 East Central Ave
Zeeland MI 49464

Phone: (616) 772-9191
Fax: (616) 772-1459
Website: www.atriumlivingcenters.com
Hours: Office Monday - Friday 8:00 am - 5:00 pm
Service:

Skilled and basic nursing care; rehabilitation services; physical, speech and occupational therapy; hospice services available.

Eligibility:

Accepting Medicare and Medicaid, private insurance and private pay.

HERRICK DISTRICT LIBRARY - NORTH SIDE BRANCH

155 Riley Street
Holland MI 49424

Phone: (616) 738-4360
E-mail: reference@herrickdl.org
Website: www.herrickdl.org
Hours: Monday - Tuesday 10:00 am - 7:00 pm
Wednesday - Friday 10:00 am - 6:00 pm

Service:

Here are some of the materials and services we offer:
Rentals: Books, Magazines, Newspapers, Books on CDs, Materials for Children and Teens, Music CDs, and DVDs. Computer usage with access to word processing, spreadsheets, publishing, resume making, Internet access, e-books, e-audiobooks, online databases, copy machines, fax machine. A variety of special programs for all ages.

Eligibility:

Library card required to check-out materials and to use computers. A card may be obtained at the library with current driver's license or other picture ID. Children's cards also available. Nominal fee for some services.

HERRICK DISTRICT LIBRARY MAIN LIBRARY

300 South River Ave
Holland MI 49423

Phone: (616) 355-3100
Fax: (616) 355-1426
Website: www.herrickdl.org
Hours: Monday - Tuesday 9:00 am - 9:00 pm
Wednesday - Saturday 9:00 a.m. - 6:00 p.m.

Service:

Here are some of the materials and services we offer:

Loans: Magazines, Newspapers, Books on CDs, Children and Teen Materials, Music CDs, DVDs and downloadable books and music. Online access to download e-books, e-audiobooks, music, movies, magazines and more. Online databases and online learning programs for foreign languages and tech skills. Computer usage with access to word processing, spreadsheets, publishing, resume making, Internet access, copy machines, fax machine and scanner.

-Used Book Store

-Meeting rooms and auditorium

-Special programs for all ages

-Homework help, Career help

-Genealogy collection, Foreign Language collection, Michigan collection. Storytime programs (early literacy)

Eligibility:

Library card required to check-out materials and to use computers. A card may be obtained at the library with current driver's license or other picture ID. Children's cards also available. Nominal fee for some services.

HOLLAND ALANO ASSOCIATION

201 East 39th St
Holland MI 49423

Phone: (616) 396-3111
E-mail: hollandalano@sbcglobal.net
Hours: 9:00 am - 5:00 pm

Other Info: Referral Line: (616) 392-3360
Facebook: Holland Alano Assoc.

Service:
Answering service for AA/Alano provides assistance and information about meetings in Holland, Zeeland, Grand Haven, Saugatuck and Douglas. Meetings include: AA, Alanon (friends and relatives of alcoholics), AA/Women only groups and NA (narcotics anonymous); Spanish AA; AA Big Book.

Eligibility:
No restrictions. Service available for all with alcohol related problems, including friends and relatives of persons with alcohol problems.

HOLLAND AREA HUNGER COALITION/CROP WALK

1028 Richland Ct.
Holland MI 49423

Phone: (616) 396-3445
E-mail: sdeyoung71@gmail.com; or
rdy4928@gmail.com

Website: www.hollandhunger.org
Other Info: Contact - Steve De Young
Service:

Facilitates communication between various hunger groups, organizes local CROP Hunger Walk in April and sponsors World Food Day in October.

HOLLAND AREA MOTHERS OF MULTIPLES

HAMOMS, 783 136th Avenue
Holland MI 49424

Phone: (616) 566-1669
E-mail: beckyrivas13@hotmail.com
Website: www.momotc.org
Other Info: Administrator: Becky Rivas: (616) 566-1669

Facebook page: Holland Area Mothers of Multiples

Service:
Support group for mothers of twins or triplets (or more). Meets 7pm second Friday each month in conference room of Bigby Coffee on Chicago Drive in Holland. Various activities throughout the year include all family members.

Eligibility:
Free membership while expecting and for the first three months after giving birth then \$20 annual membership.

HOLLAND CHRISTIAN PRESCHOOL

913 Pine Ave
Holland MI 49423

556 Butternut Drive
Holland MI 49424

Phone: (616) 820-4081
Fax: (616) 820-3540
E-mail: abrouwer@hollandchristian.org
Website: www.hollandchristian.org
Hours: Office Monday - Friday 7:45 am - 3:45 pm

Service:
Cooperative pre-school for children (ages 3 - 4); Non-cooperative option also available. Young 5's Program available.

Eligibility:
Children must be 3 or 4 years old by October 1st and must be toilet trained by the start of school.
Children in the Young's 5 Program must be 5 years old by October 1st.

HOLLAND COMMUNITY HEALTH CENTER

336 South River Ave
Holland MI 49423

Phone: (616) 394-3788
Fax: (616) 394-3796
Hours: Monday - Friday 8:00 am - 5:00 pm

Service:

Provides primary care with a focus on family practice, which includes well exams, acute and chronic care, prenatal care, and patient education. The Health Center's mission is to improve the health of patients by providing quality health care regardless of language, financial, or cultural barriers; and thereby assure that primary health care is accessible to all residents of the area. The Health Center accepts certain Medicaid and Medicare plans. Please contact the Holland Community Health Center to determine if they accept your plan. Patients that do not have health insurance may qualify for the Sliding Fee Scale based on the Federal Poverty Scale.

Eligibility:

Residents of Holland, Zeeland, Fennville, Saugatuck, Douglas that do not currently have a Primary Care physician may be qualified to become a patient at the Holland Community Health Center. Please contact the HCHC office to inquire about becoming a patient at Holland Community Health Center.

HOLLAND DEACONS CONFERENCE

272 East 26th St
Holland MI 49423

Phone: (616) 494-6050
Fax: (616) 494-6054
E-mail: jack@hdccrc.org
Website: www.hdccrc.org
Other Info: My Brother's House I, II, and III
My Sister's House I and II

Service:

Providing adult foster care in state-licensed homes for developmentally disabled adults (ages 21 and older).

Eligibility:

Developmentally disabled, but ambulatory men and women (ages 21 and older).

HOLLAND EARLY CHILDHOOD CENTER

925 Central Ave
Maplewood School
Holland MI 49423

Phone: (616) 494-2650
Fax: (616) 393-7653
E-mail: jvandyke@hollandpublicschools.org
Website: www.hollandpublicschools.org
Hours: Monday - Thursday 8:00 am - 4:00 pm
Friday 8:30 - 1:00

Service:

Provides Great School Readiness Program (GSRP) for 4 year olds and Early Childhood Special Education (ECSE).

Eligibility:

Must meet enrollment criteria for GSRP preschool classrooms. For ECSE must have a diagnosed disability to have a need for special education. Contact Jennifer VanDyke, Program Supervisor, for additional program information.

HOLLAND FREE HEALTH CLINIC

99 W 26th St
Holland MI 49423

Phone: (616) 392-3610
Fax: (616) 392-3632
E-mail: mail@hfhclinic.org
Website: www.hfhclinic.org
Hours: Monday - Thursday
9:00 am - 4:00 pm
Fridays by appointment only

Other Info:

Call to determine eligibility or fill out our online intake form at hfhclinic.org/new-patient-form.html. NOTE: The clinic is not a pharmacy, nor does it dispense medications, provide birth control or STD testing, or offer services provided by a general doctor.

Service: Provides programs for comprehensive dental care, vision, podiatry, Pamper@Prayer program, diabetic services, counseling, hearing, and medication through pharmaceutical companies. Spiritual care provided on-site.

Hospital accepts most insurance carriers as well as private pay patients. Financial counseling/assistance is available for patients who are facing financial hardships.

Eligibility: Ottawa or Allegan County residents. Must have no insurance or limitations in Medicaid, Medicare or veteran's coverage. Must have an income below 200% of the federal poverty guidelines and provide proof of income. See our website hfhclinic.org/eligibility.html for more information.

HOLLAND HOSPITAL - Behavioral Health Services

854 South Washington St
Holland MI 49423

Phone: (616) 355-3926
Fax: (616) 393-6651
E-mail: jeanru@hollandhospital.org
Website: www.hollandhospital.org
Hours: Monday - Thursday 8:00 am - 7:00 pm
Friday 8:00 am - 5:00 pm

Other Info: Call for appointment

Service: Outpatient mental health evaluation, therapy and medication management for children, adolescents and adults. Substance abuse outpatient treatment for adults. Intensive outpatient program for substance abuse three evenings per week.

Eligibility: None

HOLLAND HOSPITAL

602 Michigan Ave
Holland MI 49423

Phone: (616) 392-5141
Fax: (616) 394-3112
E-mail: info@hollandhospital.org
Website: www.hollandhospital.org
Hours: 24 hours a day/7 days a week
Other Info: Holland Hospital is a nationally recognized health care provider and proud recipient of Truven's 100 Top Hospitals award. The Hospital has also been named one of America's Best Hospitals by Health Grades for exceptional clinical quality care.

Service: Holland Hospital offers a broad range of inpatient and outpatient health services in many specialty areas including surgery, obstetrics, cardiology and cardiac rehabilitation, neurology, spine and orthopedics, behavioral health, urgent/emergent care, and wellness. The hospital has more than 320 physicians on staff, supported by approximately 2,000 employees. Holland Hospital continues to meet the growing health care needs in West Michigan through its mission: to continually improve the health of the communities we serve in the spirit of hope, compassion, respect, and dignity.

Eligibility: The services of Holland Hospital are available to everyone. Holland

HOLLAND HOSPITAL - Brain Injury and Stroke Support Group

602 Michigan Ave
Holland MI 49423

Phone: (616) 355-3922
Fax: (616) 355-3859
E-mail: sushar@hollandhospital.org
Hours: 2nd Tuesday of every month from 7:00 pm - 8:30 pm
Other Info: There is no charge. This is a service provided by Holland Hospital Rehabilitation Services.

Service: Support and education for brain injury and stroke survivors and their family (over 16 years of age) and caregivers.

Eligibility:

Having had a brain injury or stroke.

HOLLAND HOSPITAL - Center for Good Health

175 S. Waverly Rd
Holland MI 49423

Phone: (616) 394-3344
Fax: (616) 994-0282
E-mail: cfgh@hollandhospital.org
Website: www.hollandhospital.org
Hours: Monday - Friday 8:00 am - 5:00 pm
Evening Fitness Classes are available

Service:

Community education classes that promote wellness and prevention including fitness classes, childbirth education, CPR, tobacco cessation, nutrition, diabetes prevention and education classes.

Eligibility:

Available to anyone; most classes have a nominal fee but scholarships available.

HOLLAND HOSPITAL - Home Health Services

602 Michigan Avenue
Holland MI 49423

Phone: (616) 394-3346
Fax: (616) 394-3629
E-mail: kcostello@hollandhospital.org
Website: www.hollandhospital.org
Hours: Monday - Friday 8:30 am - 5:00 pm
Saturday - closed
24-hour on-call service

Other Info: After-hours home care nurse on duty, call (616) 392-5141

Service:

Comprehensive home health services and excellent medical care in the comfort of home. Skilled team includes registered nurses, home health

aides, medical social workers, nutrition consultants, physical and occupational therapists, speech pathologists and others. Full range of services and clinical specialties to meet short or long-term needs. In addition, personal care services are offered to assist with meal preparation, bathing, housekeeping, errands and other daily needs.

Home Health Services specialists work closely with providers across the state and region to ensure continuity of care and quality service. Accredited by the Community Health Accreditation Program (CHAP), which recognizes the agency for exceeding the quality standards for home care. Certified by Medicare, Medicaid, Blue Cross/Blue Shield and other insurance carriers.

Services Include: Acute and Long Term Care, Cardiac Care, Diabetic Care, Nursing Care for Infusion Therapy, Lymphedema Treatment and Education, Maternal, Infant & Pediatric Nursing, Medical Social Work, Personal Care Services, Psychiatric Nursing, Physical and Occupational Therapy, Pulmonary & Asthma Care, Rehabilitation, Respite Care, Telemonitoring (In-Home), and Wound and Ostomy Care.

Eligibility:

Available to most residents of Allegan and Ottawa Counties. Services are provided within the guidelines for reimbursement from Medicare, Medicaid and private insurance companies.

HOLLAND JUNIOR WELFARE LEAGUE

PO Box 1633
Holland MI 49422-1633

Phone: (616) 953-0595
E-mail: hollandjwl@gmail.com
Website: www.hjwl.org

Service:

Kids on the Block puppet presentation to area schools; sponsor Christmas Party and Spring Carnival for Ottawa Area Center; Winter Wearables drive for area schools; Girls on the Run water station.

Eligibility:

Open to women seeking volunteer opportunities to benefit area children.

HOLLAND LIONS' CLUB

PO Box 1231
Holland 49422-1231

Phone: (616) 994-6075
E-mail: glovertn@gmail.com
Other Info: Contact: Tom Glover
Children get priority (18 and younger); \$150 each incident, 2 per month

Service:
Assistance for the blind and visually impaired; includes financial help eye examinations, lenses and frames. The national organization provides assistance for eye surgery and seeing-eye dogs. The Holland Lions Club also provides financial help for hearing aids through the Lions of Michigan Foundation.

Eligibility:
Visual handicap.

HOLLAND PUBLIC SCHOOLS - VR Tech (VanRaalte School)

Van Raalte Tech
461 Van Raalte Ave
Holland MI 49423

Phone: (616) 494-2600
Fax: (616) 393-7652
E-mail: zkupla@hollandpublicschools.org
Hours: Monday - Friday 8:00 am - 4:00 pm

Service:
Adult ESL classes and GED Preparation classes. High school credit recovery.

Eligibility:
18 and over for adult ed courses. High school students for VR Tech credit recovery.

HOLLAND RESCUE MISSION

166 South River Ave
Holland MI 49423

356 Fairbanks
Holland MI 49423

Phone: (616) 396-2200
Fax: (616) 396-3911
E-mail: newlife@hollandrescue.org
Website: www.hollandrescue.org
Hours: Office: Monday - Friday 8:00 am - 5:00 pm
Emergency Shelters 24 hours a day/7days a week

Other Info: Executive Director Darryl Bartlett
Family Hope Ministry Center located at 356 Fairbanks (women and children)
Men's Ministry Center located at 166 S. River

Service:
Provides emergency food, clothing, and shelter. For clients in residence, case management, life skills, financial management, and parenting classes, counseling and assistance for people dealing with life controlling issues and day care are provided. Volunteer opportunities available.

Eligibility:
Presentable needs.

HOLLAND TEEN MINISTRY

427 Maple Ave
Holland MI 49423

Phone: (616) 392-1711
Fax: (616) 392-9273
Hours: Monday - Friday 9:00 am - 4:00 pm

Service:
Mentoring teens of all races to provide a sense of direction and hope for a productive future. Providing recreational and spiritual growth opportunities. Working through schools and other local organizations.

Eligibility:
Middle school through high school youth.

HOME CARE by RESTHAVEN

948 Washington Ave
Holland MI 49423

Phone: (616) 796-3800
Fax: (616) 796-3815
E-mail: lynelle.mulder@resthaven.org
Website: www.resthaven.org
Hours: Monday - Friday 8:00 am - 5:00 pm.
Other Info: CARE Management: Complimentary Consultation

Service:

Nurse Care manager meets with seniors and their families in their homes to create a plan to help people safely stay in their own homes, or to find the appropriate alternative; accesses many community resources and works to set up any desired services.

Eligibility:

To be determined by Case Manager.

HOME FREE OF WEST MICHIGAN

Phone: (616) 551-6090
E-mail: homefreewestmichigan.org
Website: www.homefreewestmi.org
Hours: Monday-Sunday 8:00am - 8:00 pm
Other Info: Serving Central and Southwest Ottawa County.
Additional contact number: 616-901-3657

Service:

We offer home furnishings to those in need completely free of charge. We deliver items without cost as well and pick up items to be donated, if necessary.

Eligibility:

Must be referred by an agency (email or phone call by agency worker prior to client calling).

HOME COR

151 Central Ave. Suite 280
Holland MI 49423

Phone: (616) 836-2531
E-mail: alderink@egl.net
Website: www.homecor.org
Hours: Monday - Friday 9:00am - 5:00pm
Service:

Homecor is a private, nonprofit that provides small grants to residents of Holland with limited income in order to upgrade their homes.

Eligibility:

Send letter to apply. Explain need. Target Area: Holland central city neighborhood.

HOPE NETWORK - Developmental and Community Services

795 36th St SE
Grand Rapids MI 49548

P.O. BOX 141
Grand Rapids MI 49501

Phone: (616) 301-8000
E-mail: mscholte@hopenetwork.org
Website: www.hopenetwork.org
Hours: Monday - Friday 8:00 am - 4:30 pm
Service:

Provide community inclusion, skills building services, residential adult foster care homes, counseling, independent living, housing and housing alternatives, transportation services, and clinical and support coordination. For employment training service please contact: Workforce Development for Employment and Training at (616) 248-5160. For Rehab for Brain Injury and Spinal Cord Injuries please contact Hope Network Rehabilitation Services at (616) 940-0040. For Behavioral Health Service/Substance Abuse/Autism Specialist call 616-301-8000.

Eligibility:

1. Hope Network Developmental & Community Services helps people

- who have physical and/or developmental disabilities.
- 2. Hope Network Behavioral Health assists the MI population - helping people who have mental illness
- 3. Home Network Rehabilitation Services assists people who have a spinal and/or brain injury.

Website: www.noch.org
 Hours: 24 hours a day/7 days a week
 Service:
 In-home care services including nursing, pharmacy, and home medical equipment including oxygen.
 Eligibility:
 Accepting Medicare and Blue Cross Blue Shield.

HOSPICE OF HOLLAND

270 Hoover Blvd
 Holland MI 49423

Phone: (616) 396-2972
 Fax: (616) 396-2808
 E-mail: info@hollandhospice.org
 Website: www.hollandhospice.org
 Hours: Monday - Friday 8:00 am - 5:00 pm
 On-call nurse 24 hours a day
 Other Info: (800) 255-3522
 A United Way Agency

Service:
 Hospice of Holland provides the most compassionate and highest quality end-of-life care through physical, emotional, and spiritual support. Individuals may receive Hospice of Holland services in their own home, area skilled and assisted living facilities, and hospital settings. Hospice of Holland offers relief from physical pain, emotional support, bereavement counseling, volunteer services, community education, and non-hospice palliative care.

Eligibility:
 Terminal diagnosis with life expectancy of 6 months or less.

IN HOME CARE SERVICES OF NORTH OTTAWA COMMUNITY HOSPITAL

1061 S. Beacon Blvd
 Grand Haven MI 49417

Phone: (616) 847-9090
 Fax: (616) 847-9166

INTERCARE COMMUNITY HEALTH NETWORK

285 James St
 Holland MI 49424

Phone: (855) 869-6900
 Fax: (616) 399-5055
 E-mail: sbass@intercare.org
 Website: www.intercare.org
 Hours: Monday and Tuesday 8:00 am - 5:30 pm
 Wednesday, Thursday, Friday:
 8:00 am - 4:00 pm

Service:
 Provides medical care (family practice), immunizations, pregnancy testing and prenatal care, Maternal and Infant Health Programs, preventive health exams (including vision and hearing testing), dental care, family planning services, and WIC (nutritional program for pregnant women, infants, and children). Dental services are available and assistance in applying for the Affordable Care Act.

Eligibility:
 New patients welcome. Accepting Medicaid, Medicare, Priority Health, HMO, PPOM, BCN, most traditional insurances, and cash payment. All persons without insurance are eligible for sliding fee scale discount for their medical care charges.

JEHOVAH JIREH MINISTRIES OF WEST MICHIGAN

Physical Address:
4055 Van Buren St.
Hudsonville MI 49426

Mailing Address:
PO Box 126
Jamestown MI 49427

Phone: (616) 209-7688
Fax: (616) 896-1570
E-mail: jjmjamestown@att.net
Website: jjmwm.org

Hours: Donations: Tuesday - Friday 9:00 am - 5:00 pm;
Saturday 8:00 am - 3:00 pm
Distribution: Wednesday 12:30 pm - 6:00 pm and
Saturday 8:00 am - 1:00 pm

Other Info: Prefer people to call before coming in the first time.
Volunteering is encouraged.

Service:

We provide free food and clothing with God's love to people in need.

Eligibility:

No set criteria for receiving help.

Primary service area is southeast Ottawa County and north central Allegan County- weekly service provided. Individuals from other areas have limited access. Do not normally take people from Kent County.

JUBILEE MINISTRIES

96 W 15th Street
Holland MI 49423

Phone: (616) 392-8191
Fax: (616) 392-3015
E-mail: info@jubileeministriesinc.com
Website: www.jubileeministriesinc.com

Hours: By appointment

Other Info: Executive Director: Steve Grose
Midtown Center Director: Laurie Boer

Service:

Housing Program: Helps facilitate rehabilitation and purchase of homes in the core city; there are income eligibility requirements in addition to mortgage approval guidelines.

Eligibility:

For the Housing Program, income must be under 80% of the Area Median Income based on family size; other programs are available to all.

JUSTICE FOR OUR NEIGHBORS

First United Methodist Church
57 West 10th Street
Holland MI 49423

Phone: (616) 396-5595
Fax: (616) 396-4587
E-mail: m.deridder@fumcholland.org
Website: www.jfonwestmichigan.org
Hours: By appointment only
Other Info: Mary DeRidder and Sally Garrett
Co-Coordination

Service:

JFON is a ministry of hospitality that welcomes immigrants by providing affordable, high-quality immigration legal services, engaging in advocacy for immigrants' rights and offering education to communities of faith and the public.

Eligibility:

200% poverty level in any nearby county.

KALAMAZOO PSYCHIATRIC HOSPITAL

1312 Oakland Dr
Kalamazoo MI 49008

Phone: (269) 337-3000
Fax: (269) 337-3007

Service:

Provides inpatient services for mentally disturbed persons.

Eligibility:

All area residents (ages 18 and older). Contact the respective County Community Mental Health for screening and assistance in admission.

KIDS HOPE USA

100 S Pine, Suite 280
Zeeland MI 49464

Phone: (616) 546-3580
Fax: (616) 546-3586
E-mail: info@kidshopeusa.org
Website: kidshopeusa.org
Hours: Monday - Friday 8:00 am - 5:00 pm

Service:

KIDS HOPE USA teaches churches to recruit, train, supervise, and affirm their own members for one-on-one relationships with at-risk elementary school students.

Eligibility:

Contact KIDS HOPE USA for the names of KIDS HOPE USA churches in Allegan and Ottawa Counties.

LA LECHE LEAGUE OF THE HOLLAND/ZEELAND AREA MI

E-mail: hollandzeelandlll@gmail.com
Website: www.lalecheleague.org
Other Info: Meetings occur the 2nd Monday of every month. Call 616-541-4067 for location and time.

Service:

Provides informative monthly meetings on the topic of breast-feeding, 24 hour telephone counseling service, literature (including lending library), and professional advisory board available to handle medical questions. Offers speakers, seminars for health professionals, and research on breast-feeding.

Eligibility:

Pregnant women interested in the subject of breast-feeding and nursing mothers.

LADDER HOMES

PO BOX 1021
Holland MI 49422

Phone: (616) 786-2606
Fax: (616) 786-2606
E-mail: jbook@ladderhomes.org
Website: ladderhomes.org
Hours: 24 hour answering machine
Other Info: A United Way Agency

Service:

Provides permanent housing for adults with mental illness. There are three Ladder locations: One shared living house for men and two four-plex apartment buildings for women and families. These are all supported independent living arrangements. Ladder Homes works closely with Ottawa County Community Mental Health, Holland Community Hospital and other appropriate agencies to provide the necessary support for independent living.

Eligibility:

Potential residents must be 18 years or older, diagnosed with mental illness and be in treatment for this disability. They must be relatively stable and possess living skills necessary for independent living with minimal support. They must also be substance free for six months prior to admission. The cost for rent and utilities is 35% of disability income, with a minimum of \$200.00 and a maximum of \$300.00.

LAKESHORE CLUBHOUSE

490 Century Lane
Holland MI 49423

Phone: (616) 494-0841
Fax: (616) 494-0849

E-mail: lakeshoreclubhouse@yahoo.com
Website: bvukusic@miottawa.org
Hours: Monday - Friday 8:30 am - 4:00 pm
Tuesdays 4:00 pm - 7:00 pm

Service:

Provides services to adults with mental illness. Services include assistance with housing, employment, guidance with computers, and teaching independent living skills such as cooking, snack bar, clerical work, and support in coping with symptoms of mental illness. Outings in the community provided.

Eligibility:

Anyone with a history of mental illness and receiving current services through CMH or another community provider. Non-CMH clients must contact CMH Access Center and request Clubhouse-Only services.

LAKESHORE ETHNIC DIVERSITY ALLIANCE

PO Box 2945
Holland MI 49422

Phone: (616) 846-9074
E-mail: office@ethnicdiversity.org
Website: www.ethnicdiversity.org
Hours: Monday - Friday 8:30 am - 5:00 pm and by appointment

Service:

Works to dismantle barriers to ensure people of all ethnic backgrounds have equal access and opportunity to participate fully in the life of the community. Services: Diversity Workshops, Spanish Classes, Consulting for Organizations, Mentoring, Youth Programs in schools, Community-wide dialogues/conferences

Eligibility:

Anyone.

LAKESHORE HABITAT FOR HUMANITY, INC.

12727 Riley St
Holland MI 49424

Phone: (616) 393-8001
Fax: (616) 393-0408
E-mail: lhfh@lakeshorehabitat.org
Website: www.lakeshorehabitat.org
Hours: Monday - Friday 9:00 am - 5:00 pm
Other Info: Lakeshore Habitat ReStore: (616) 399-7006
Store hours: Monday - CLOSED
Tuesday - Saturday 10:00 am - 5:00 pm
Sunday - CLOSED

Service:

Lakeshore Habitat for Humanity has been providing safe, affording, and decent homes to deserving families in need in Ottawa and Allegan Counties since 1990. To date we have served over 130 families. These families would not have been able to secure a conventional mortgage and they would likely still be living in the cycle of poverty. Through new home builds, home restoration, and vital home repairs, Lakeshore Habitat for Humanity utilizes the Habitat model to create sustainable neighborhood and community impact.

The Lakeshore Habitat ReStore sells new and used home supplies to the general public. It accepts donations of new and used materials. Income from the store's operations support the ministry's goals.

Eligibility:

Applicants must demonstrate a housing need, have income between 30% and 60% of area median income and show a willingness to partner with Lakeshore Habitat for Humanity. Homeowner partners are required to complete 250 - 500 hours of sweat-equity (work) on their home or other Habitat projects and save for closing costs (approximately \$1,200). Upon completion of the house, homeowner partners purchase the home and are responsible to pay monthly mortgage payments, which are recycled back into the ministry to continue building more homes.

LAKESHORE LITTLE PEOPLE'S PLACE

1619 W Lakewood Blvd
Holland MI 49424

Phone: (616) 399-9149
 Fax: (616) 399-0621
 E-mail: llpp_office@yahoo.com
 Website: www.llpp.org
 Hours: Monday - Friday 6:30 am - 6:00 pm
 Other Info: Department of Human Services payments accepted.
 Scholarships available.

Service:

State licensed Christian Childcare at three locations:
 Harderwyk (616) 399-9148
 Providence (616) 355-6650
 Hamilton South (269) 264-1261
 Hamilton (269) 751-5422 x22

Eligibility:

Infant through after school programs:
 -Harderwyk site: Infant - Kindergarten
 -Providence site: Infant - 5th grade
 -Hamilton South site: infant - 5th grade
 -Hamilton site: 3 - 5 year olds. Preschool only.

LAKESIDE MONTESSORI PRESCHOOL & ELEMENTARY

455 East 8th St
Holland MI 49423

Phone: (616) 392-7009
 Hours: Monday - Friday 7:30 am - 5:30 pm
 Service:

Social and emotional as well as academic development emphasized in school. The child is directed into learning at his/her own rate.

Eligibility:

Children (ages 2 1/2 to 12 years) including kindergarten. Fee for service.

LAKESIDE VISTA

340 West 40th St
Holland MI 49423

Phone: (616) 394-0302
 Fax: (616) 393-0628
 E-mail: mgenigeski@lifestrategies.com
 Website: www.lifestrategiesproperties.com
 Hours: Office Monday - Friday 9:00 am - 5:00 pm; weekends by appointment

Service:

Supportive care (80 beds); Alzheimer's unit (20 beds); Independent Apartments (40 units)

Eligibility:

Accepting private pay, Veterans Aid, and MI Medicaid Waiver available.

LATIN AMERICANS UNITED FOR PROGRESS (LAUP)

96 W. 15th Street, Suite 103
Holland MI 49423

Phone: (616) 392-5058
 E-mail: roberto@laup.org
 Website: www.laupholland.org
 Hours: Monday - Thursday 9:00 am - 5:00 pm
 Service:

Serves as a Hispanic resource and is involved in advocacy, translation Spanish to English and vice-versa. Adult and youth programs include: English as a Second Language Classes (ESL), computer classes, GED preparation classes, citizenship classes, youth leadership development, legal assistance for immigration applicants and notary public.

Eligibility:

Spanish speaking

LAURELS OF HUDSONVILLE

3650 Van Buren
Hudsonville MI 49426

Phone: (616) 669-1520
Fax: (616) 669-4640
E-mail: hudsonville@laurelhealth.com
Website: www.laurelsofudsonville.com
Hours: Families can visit anytime.
Service:

Capacity: 113 beds, both skilled and basic care; rehabilitation services.

Eligibility:

Accepting Medicare and Medicaid, private insurance and private pay.

LEGAL AID OF WESTERN MICHIGAN

636 Hastings
Holland MI 49423

Phone: (616) 394-1380
Fax: (616) 394-1383
Website: www.legalaidwestmich.net
Hours: Monday - Friday 8:30 am - Noon; 1:00 pm - 5:00 pm
Other Info: Intake hotline - 1-888-783-8190
A United Way Agency

Service:

Provides legal representation to indigent persons if the representation keeps the client safe (e.g. domestic violence, divorce, custody), helps maintain a residency (e.g. eviction, forfeiture, foreclosure and bankruptcy), or helps maintain an income (e.g. defending lawsuits, obtaining public benefits, consumer issues).

Eligibility:

Demonstrate financial need; all residents in Allegan and Ottawa Counties.

LONG TERM CARE OMBUDSMAN- Kent County

1695 Service Road N.E.
Suite 210
Grand Rapids MI 49503

Phone: (616) 245-9451
Fax: (616) 245-9409
E-mail: kscholle@miomb.org
Hours: Monday - Friday 8:30 am - 4:30 pm
Other Info: (866) 485-9393

Service:

- Advocates for residents residing in long term care settings.

-Provides information to residents, families, and facility staff about resident rights.

-Helps to identify additional services in and out of the facility.

-Identifies, investigates and resolves complaints by or on behalf of residents.

Eligibility:

Funded by the State of Michigan and the Area Agency on Aging. Serving Kent, Allegan, Ionia, Lake, Mason, Mecosta, Montcalm, Osceola, and Newaygo Counties.

No fee for services.

LONG TERM CARE OMBUDSMAN- Muskegon, Oceana and Ottawa Counties

560 Seminole Rd
Norton Shores, MI 49444

Phone: (231) 733-3595
E-mail: cevertsen@seniorresourceswmi.org
Hours: Monday - Friday 8:00 am - 4:00 pm
Service:

The Long Term Care Ombudsman represents the State Ombudsman in

Muskegon, Oceana, and Ottawa Counties. The local ombudsman is housed at Senior Resources in Tanglewood Park. The ombudsman provides assistance and advocacy for residents in long term care facilities and assists residents to understand their rights.

The ombudsman advocates for residents to resolve concerns and complaints and provide referrals to community services. She also provides education and information on rules and guidelines to facility staff.

Eligibility:

Residents of nursing homes, licensed adult foster care homes, and licensed homes for the aged.

LOVE IN ACTION

326 N. Ferry Street
Grand Haven MI 49417

Phone: (616) 846-2701

Fax: (616) 846-8009

E-mail: love@loveinactiontricity.org

Website: www.loveinactiontricity.org

Hours: Grand Haven:
Mon., Wed., Thurs. & Fri., 9:00 am - 5:00 pm
Tues. 9:00 am - 8:00 pm
Sat. 9:00 am - noon

Nunica:

Monday - Friday 10:00 am - 4:00 pm

Other Info: Formerly known as Love INC of The Tri-Cities

Service:

A Christian Clearinghouse and referral service that seeks to link needy people with local agencies, service organizations, and local churches. Direct services include food assistance, health & dental services, budget advising, transportation, advocacy, prescription assistance, laundromat services, vehicles and shelter housing. Referrals made for clothing, food, furniture and household items, cribs, vision services and other needs.

Eligibility:

Must live, work or worship in the Tri-Cities area.

LOVE INC OF ALLENDALE

6633 Lake Michigan Drive
Box 131
Allendale MI 49401

Phone: (616) 895-5683

Fax: (616) 892-4400

E-mail: info@allendalelove.org

Website: www.allendalelove.org

Hours: Monday & Tuesday 9:00 am - 3:00 pm
Wednesday - Friday 9:00 am - 1:00 pm

Other Info: (616) 895-LOVE
A United Way Agency

Thrift Store and Donation Center, 11620 60th Avenue,
Allendale, MI

Hours: Monday - Friday 10:00 am - 6:00 pm; Saturday
10:00 am - 4:00 pm

Service:

Food pantry, clothing/coat closet, furniture and household items, cribs, diaper and baby layette ministry, transportation, durable medical equipment to loan, financial, emotional and spiritual counseling, information and referral, bicycle ministry, work search help, telephone reassurance, advocacy, English as a Second Language (ESL) classes, job bank, volunteer opportunities, and other services based on needs.

Eligibility:

Northeast Ottawa County residents; no restrictions.

LOVE INC OF NORTHWESTERN ALLEGAN CO.

4621 135th Ave.
PO Box 36
Hamilton MI 49419

1290 32nd St. (M-40)
Allegan MI 49010

943 56th St
Pullman MI 49450

Phone: (269) 751-2533
Fax: (269) 751-6423
E-mail: loveinccvb@frontier.com
Website: loveincnwa.org
Hours: Hamilton Office Hours: Monday - Friday 9:00 am - 3:00 pm
Hamilton Appointments: Monday, Wednesday, Friday
9:30 am - 12:00 pm

Allegan Appointments: Tuesday 1:30 pm - 4:30 pm,
Thursday - Noon - 3:00pm

Pullman Office Hours:
Monday, Wednesday & Friday 9:00 am - 3:30 pm,
Tuesday Noon - 3:30 pm, Thursday 9:00 am - 1:00 pm

Pullman Appointments: Wednesday & Friday Noon -
3:30 pm

Other Info: Allegan Location - First Baptist Church 1290 32nd St
(M-40) - (269) 751-2533
Pullman Location - 943 56th St. - (269) 236-6295

Service:

Helping churches help people in northwest Allegan County. Currently we work together with over 40 churches to provide for the needs of the community. Provides information and referral, food, clothing, furniture, infant supplies, personal need items, household goods, budget counseling, bikes, prayer, bedding, Christmas Sponsor-A-Family, Back-to-School supplies, LIFE skills training and other volunteer services. "Heart to Heart Resale Store" in Hamilton provides quality

used clothing, household goods, furnishings, etc. at great prices. All proceeds benefit the ministry of Love INC. Call for store hours and to make donations: 269-751-8642

Eligibility:

Open to residents of Allegan, Hamilton and Pullman (not Allegan County) based on assessed need.

LOVE INC OF SOUTHEAST OTTAWA CO.

3300 VanBuren St
Hudsonville MI 49426

Phone: (616) 662-3300
Fax: (616) 662-2850
E-mail: clearinghouse@loveinthenameofchrist.org
Website: www.loveinthenameofchrist.org
Hours: Love, INC office:
Monday - Friday 9:00 am - 4:00 pm
Clearinghouse:
Monday - Friday 9:00 am - 4:00 pm
Love's Treasures Resale Shoppe:
Monday - Friday 10:00 am - 5:00 pm and
Saturday 10:00 am - 3:00 pm

Service:

Love In the Name of Christ is here to support individuals and families seeking assistance in their time of need. After gathering information, Love, INC will work with you to develop an action plan. We offer over 50 different ministries and a Life Skills Program that empowers individuals toward authentic life transformation. Love INC will listen, search for resources, discuss options and pray with you.

Love's Treasures Resale Shoppe, 3282 Van Buren St,
Hudsonville, MI 49426.
Phone (616) 669-2933.

Eligibility:

Love INC serves individuals and families living in Hudsonville, Jenison, Grandville or members of a partner church.

MACATAWA RESOURCE CENTER (MRC)

665 136th Ave
Holland MI 49424

Phone: (616) 738-6620
Fax: (616) 738-8533
Website: www.macatawaresourcecenter.org
Hours: Monday - Thursday 8:30 am - 5:30 pm
Friday 8:30 am - 5:00 pm

Service:

Macatawa Resource Center (MRC) is a multi-agency, human services cooperative equipping individuals and families with resources to improve their lives and build a better community. Participating agencies: Advocacy and Resource Center (ARC), Building Men for Life, Community Action House, Community Mental Health of Ottawa County -ACT Program, Fair Housing Center of West Michigan, Lakeshore Ethnic Diversity Alliance, Macatawa Area Residents in Action, Nestlings, Ottawa County Community Action Agency, Simple Living, area churches, thrift boutique, and community garden.

Eligibility:

Eligibility requirements are maintained by each participating agency. Please call specific agency for eligibility and service details.

MAC-REC (Maple Ave. Church Recreation)

427 Maple Ave
Holland MI 49423

Phone: (616) 392-1711
Fax: (616) 392-9273
E-mail: 427mam@gmail.com
Website: www.mapleAVE.org
Hours: Tuesday, Wednesday & Thursday 3:30 pm - 5:30 pm (after school program)

Other Info: Contact Person: Laurie Franklin

Service:

Summer activities include supervised outdoor basketball, volleyball, football, reading, fine arts, games, food and fun!

Eligibility:

Grade school children through young adults--anyone who wants to play. Adults are welcome also. No charge or fee.

MAX/MACATAWA AREA EXPRESS

171 Lincoln Ave., Ste. 20
Holland MI 49423

Phone: (616) 355-1010
Fax: (616) 928-2467
E-mail: info@catchamax.org
Website: www.catchamax.org
Hours: RESERVE-A-MAX:
Monday - Friday 6:00 am - 7:00 pm,
Saturday 6:00 am - 12am
CATCH-A-MAX (Fixed Route):
Monday - Friday 6:00 am - 7:00 pm,
Saturday 8:00 am - 7:00 pm
Night Owl Reserve-a-MAX:
Monday - Friday 7:00 pm - Midnight
Twilight Bus, Route 9:
Monday - Saturday 7:00 pm - 10:00 pm

Service:

Fixed Route Service: Eight (8) daily, fixed hourly bus routes serving the City of Holland, Holland Charter Township and the City of Zeeland; MAX route map brochures are available on any MAX bus or at the Padnos Transportation Center located at 171 Lincoln Ave., Holland City Hall at 270 S. River Ave., Holland Charter Township Office at 353 N. 120th and the Zeeland City Hall at 21 S. Elm St. Bus schedules also available at area retailers and social service organizations or online at www.catchamax.org. All buses are wheelchair accessible and have bike racks. Reserved Ride Service (eligibility required): Origin to destination service requires reservations by 4 p.m. the day before travel by calling (616) 355-1010. Eligibility criteria is ADA certification, seniors 70 years or older or persons whose origin or destination are greater than 1/2 mile from a fixed route bus stop. Service area: City of Holland, City of Zeeland, and Holland Charter Township. Does not service Park,

Laketown, and Zeeland Townships. Zeeland Community Hospital is only destination served in Zeeland Township. Fixed Route Fares: \$1.00 one-way for adults; 50 cents for children 5-17. ADA and Medicare cardholders and seniors 65 years and older ride free. Reserve-A-Max: \$5.00 one-way for adults 18-69 years of age. \$2.00 for ADA eligible passengers, children 5-17 years old, and seniors 70 years or older. Children under 5 accompanied by an adult are free. (Medicare cardholders do not receive a fare discount for reserved ride services.)

Eligibility:

Public transportation is available for all.

MEDIATION SERVICES

68 W 8th St., Ste 220
Holland MI 49423

Phone: (616) 399-1600
Fax: (616) 399-1090
E-mail: Admin@MediationServices.Works
Website: www.MediationServices.Works
Hours: Office: Monday - Thursday 8:30 am - 4:30 pm
Friday 8:30 am - Noon
Mediations are scheduled by appointment (day and evening) at convenience of both parties whenever possible.

Other Info: Social media:
www.facebook.com/WhereConflictBecomesOpportunity

Service:

Mediation Services is a non-profit organization that provides mediation services to people who are involved in a dispute. We are part of a network of Michigan community mediation centers that help people resolve differences in a confidential, respectful manner. Healthy communication and cooperative problem solving through a facilitated discussion are powerful tools leading to voluntary agreements.

Our neutral mediators can help you work through many kinds of disputes including: Adult & Child Guardianship issues; Elder Care issues; Parenting Conflicts; Divorce; Family & Marriage Reconciliation; Landlord & Tenant issues; Neighborhood Disputes; Real Estate

matters; Breach of Contract; Consumer issues; Small Claims; Special Education Planning & Conflict Assistance; School Truancy; Child Protection Mediation; Victim-Offender Dialogue & Restitution; and Employment & Workplace issues.

Eligibility:

All residents, businesses, and organizations of Allegan and Ottawa Counties.

MICHIGAN DEPARTMENT OF CIVIL RIGHTS

350 Ottawa Ave NW Unit # 2
Grand Rapids MI 49503

Phone: (616) 356-0380
Fax: (616) 356-0399
Website: www.michigan.gov/mdcr
Hours: Monday - Friday 8:00 am - 5:00 pm
Other Info: (800) 482-3604
Service:

Enforces Civil Rights law in Michigan in the areas of Public Accommodation, Public Services, Employment, Law Enforcement and Housing. Provides information, referral, complaint resolution, outreach and education.

Eligibility:

Any person who feels that he/she has been the target of illegal discrimination based on race, religion, national origin, age, sex, weight, height, marital status, disability or handicap; also assist with sexual harassment in employment.

MICHIGAN REHABILITATION SERVICES/DLEG

121 Clover Avenue
Holland MI 49423

Phone: (616) 395-8495
Fax: (616) 395-8499
E-mail: occhipintic@michigan.gov/MRS
Website: www.michigan.gov
Hours: Monday - Friday 8:00 am - 5:00 pm

Other Info: (800) 481-7837
Part of Michigan Department of Human Services

Service:
Refers to training opportunities, physical aids, job placement assistance, assistive technology, tools/equipment and support services. Assistance available to prepare for, find and keep a job.

Eligibility:
A disability which makes it difficult to work.

MICHIGAN STATE HOUSING DEVELOPMENT AUTHORITY (MSHDA)

Kent County:
P.O. Box 520 - 1362 84th St. SW
Byron Center MI 49315

Ottawa County:
P.O. Box 520
Byron Center MI 49315

Allegan County
P.O. Box 520
Byron Center MI 49315

Phone: (616) 277-1272
Fax: (616) 277-1520
E-mail: sandy@hcv.comcastbiz.net;
robin@hcv.comcastbiz.net

Hours: 8:00 am - 5:00 pm
Other Info: Ottawa County: (616) 277-1272
Kent County: (616) 277-1272
Allegan County: (616) 277-1272

Service:
Housing Choice Voucher Program provides rental assistance for low-income persons through US Department of Housing & Urban Development (HUD).

Eligibility:
Must apply and be homeless to get on the waiting list.

MICHIGAN STATE UNIVERSITY EXTENSION SERVICE - OTTAWA CO.

12220 Fillmore St.
Suite 122
West Olive MI 49460

Phone: (616) 994-4580
Fax: (616) 994-4579
E-mail: msue.ottawa@county.msu.edu
Website: www.msue.anr.msu.edu/county/info/ottawa
Hours: Monday - Friday 8:00 am - noon and 1:00 pm - 5:00 pm

Service:
Educational opportunities in the areas of agriculture, 4-H youth development, Great Lakes, horticulture and youth mentoring

MICHIGAN TECHNICAL EDUCATION CENTER (M-TEC)

6364 136th Ave
Holland MI 49424

Phone: (616) 738-8935
Fax: (616) 738-8936
E-mail: vputnam@oaisd.org
Website: www.mtec.org
Hours: Monday - Thursday 8:00 am - 5:00 pm
Friday 8:00 am - Noon
GRCC hours of operation vary by semester

Other Info: (877) 298-0007

Service:
The Patrick A. Thompson Michigan Technical Education Center (M-TEC) is a collaboration between the Ottawa Area Intermediate School District (OAISD) and Grand Rapids Community College (GRCC) to provide a variety of adult training/education programs. Offers training and certification programs for employment at the post-high school level. Many classes can be articulated/transcripted to area colleges and universities. Classes are designed to be low-cost, individually paced, and supported with Michigan Works! funding for students who are eligible. Some scholarships are available. Credentials are portable. All classes and prices are described online at www.mtec.org.

GRCC provides college credit training classes in a number of skilled trades areas with other areas added based on industry demands.

The OAISD offers non-credit training classes in office technology skills, healthcare, and skilled mechanical and manufacturing trades. Programs such as Certified Nursing Assistant, Dental Assistant, HVACR certification, Robotic Programming certification, CNC machining, QuickBooks and Microsoft Office Certification (MOS) are available. We offer traditional classroom training both day and evenings, open entry labs, and online courses including SCECHS (State Board Continuing Education Clock Hours) to meet the needs of your schedule. We offer Pearson Vue certification testing, WorkKeys (NCRC), and online GED testing.

Eligibility:

M-TEC courses are open to adult students 18 years of age or older. The OAISD does not discriminate on the basis of race, color, religion, sex, national origin, age, height, weight, marital status, handicap, disability, or limited English proficiency in any of its programs or activities.

MIDTOWN COUNSELING SERVICES

96 W 15th St, Ste. 208-209
Holland MI 49423

Phone: (616) 594-7035
E-mail: svwgarden@ameritech.net
Website: midtowncounseling.org
Hours: 8:00 am - 5:00 pm, by appointment
Other Info: Midtown Counseling Services is a participating provider with Priority Health and also takes Medicaid patients.

Service:

Marriage and Family Counseling. Counseling for addictions, depression, anxiety, grief and loss. Play therapy for children and youth therapy for adolescents and young adults. Pre-marital counseling. Christian counseling, counseling for children and youth who are considered "at-risk".

Eligibility:

For those who don't have insurance, or have high deductible, we work on a sliding fee scale based on annual income. We also work with

churches who purchase vouchers on behalf of the client to help cover the cost of counseling.

MOKA FOUNDATION

715 Terrace Street, Suite 201
Muskegon MI 49440

Allegan Regional Office & Supported Living
430 Western Avenue, Suite D
Allegan MI 49010

Kent County Regional Clinical Office
5281 Clyde Park Avenue SW, Suite 2
Wyoming MI 49509

Ottawa Co. Regional Office
100 Pine Street, Suite 397
Zeeland MI 49464

Phone: (800) 644-2434
Fax: (877) 348-2240
E-mail: contact@moka.org
Website: www.moka.org
Hours: Monday - Friday 8:00 am - 4:30 pm
Other Info: Main Administrative Office:
Phone (231) 830-9376
Toll-free (800) 644-2434
Fax (231) 737-1464

Service:

MOKA is a nonprofit organization serving individuals with disabilities in Western Michigan. We provide supports and services to assist individuals to be valued members in their communities. We offer treatment in specialized community based homes, training and support to live in their own home, skill building with the goal of employment, skill development and job placement, family support of children with autism and other disabilities. We believe in gentle teaching and create a gentle culture treating the individuals with the greatest respect so they feel safe and affirmed.

Eligibility:

Services provided in Muskegon, Kent, Ottawa, Allegan, Van Buren and Barry Counties. Programs operated by MOKA are accredited by the Commission on the Accreditation of Rehabilitation Facilities (CARF).

MY BROTHER'S HOUSE I, II, and III

Phone: (616) 494-6050
Fax: (616) 494-6054
E-mail: info@hdccrc.org

Other Info: A ministry of the deacons in the Christian Reformed Church in Holland.

Service:

Adult Foster Care homes each licensed for six developmentally disabled men. Various locations in the Holland area.

Eligibility:

Ambulatory men age 21 and over.

MY SISTER'S HOUSE I and II

701 Homestead Ave.
Holland MI 49423

Phone: (616) 494-6050
Fax: (616) 494-6054
E-mail: info@hdccrc.org

Other Info: A ministry of the deacons in the Christian Reformed Church in Holland

Service:

Adult Foster Care homes each licensed for six developmentally disabled women. Various locations in the Holland area.

Eligibility:

Ambulatory women age 21 and over.

NATIONAL ALLIANCE FOR THE MENTALLY ILL

PO Box 3503
Grand Rapids MI 49501

Phone: (616) 200-4105
Website: www.NAMlofKent.org
Other Info: Tom Dooley, President
tfdooley@gmail.com

Service:

We offer FREE education and support for those living with and those who care for a loved one living with mental illness. We offer a general education meeting and a confidential support group. Registration is not required and the group is free.

General Meeting 2nd Tuesday, 7:00-8:30PM at Network 180, 790 Fuller NE.

Support Group 3rd Tuesday, 7:00-8:30PM at Network 180, 790 Fuller NE.

Support Group 4th Tuesday, 7:00-8:30PM at Ferrysburg City Hall Ridge Street entrance, under Extended Grace Banner

In addition, we offer a FREE, 12 week, confidential Family to Family class that offers extensive support and education for those who have a loved one living with a major mental illness. We also offer a similar course, NAMI Basics, a free, six week course that focuses on families whose loved one is in Kg-12th grade. Please refer to our website or contact Gwynn Bult, Education Coordinator, at gbult@sbcglobal.net for details.

Eligibility:

Anyone whose life is touched by serious mental illness.

NATIONAL MULTIPLE SCLEROSIS SOCIETY - Michigan Chapter

21311 Civic Center Dr
Southfield MI 48076

Phone: (800) 344-4867
Fax: (248) 350-0029

E-mail: info@mig.nmss.org
Website: www.nationalmssociety.org/mig
Hours: Monday - Friday 9:00 am - 5:00 pm
Service:
Information and referral, literature, self-help groups, educational seminars, newsletters, volunteer and fund raising opportunities
Eligibility:
Persons with MS, their families and friends.

NATIONAL ORGANIZATION OF SOCIAL SECURITY CLAIMANTS REPRESENTATIVE

560 Sylvan Avenue, Suite 2200
Englewood Cliffs NJ 07632

Phone: (800) 431-2804
Fax: (201) 567-1542
E-mail: nosscr@nosscr.org
Website: www.nosscr.org
Service:

Help for people having trouble collecting from Social Security or Supplemental Income program. A local lawyer will be recommended to represent you on a contingency-fee basis.

NEIGHBORS PLUS

1627 Lakewood Blvd
Holland MI 49424

Phone: (616) 399-9190
Fax: (616) 399-9190
E-mail: jennifer@harderwyk.com
Website: neighborsplus.org
Hours: Monday - Friday 8:30 am - 4:30 pm
Service:

-Transitional housing is available to single mothers with children with a goal of homeownership.
-Individual Development Accounts: Matched savings account program

to help low-income families buy a home. Application process and 12 weeks of financial management training required.

-Financial Management Training: 12 week free course on household finances and budgeting. One on one coaches available for the serious students.

-Great Escape Summer Day Camp: Summer fun for children 5 -12 years old; Monday through Friday from 7:30 am to 6:00 pm for 10 weeks of summer. The Great Escape is fee-based with scholarships available for low-income families.

-English Etc: English conversation classes for adult language learners during the school year at Harbor Lights Middle School.

-Kids Hope: Adult mentors for children at Lakeshore Elementary School with Wednesday after school programs at Harderwyk.

-Middle School Programs: After school tutoring at West Ottawa Middle Schools and alternative suspension program for West Ottawa 6th - 9th grade students; also available at Holland Public 5th -7th grade students.

-Monthly "What's Cookin' Dinner" followed by a visit to the Market where families can purchase food and household items (limits apply) for only \$5.00.

Eligibility:

IDA program based on income and other criteria. See website: www.neighborsplus.org for more information.

NORTH OTTAWA CARE CENTER AT HEARTWOOD LODGE

18525 Woodland Ridge Drive
Spring Lake MI 49456

Phone: (616) 842-0770
Fax: (616) 842-0783
Website: www.noch.org
Hours: Office: Monday - Friday 8:00 am - 5:00 pm
Service:

Total of 84 beds; basic and skilled care; physical, occupational and speech therapy; accepting Medicare and Medicaid. Intensive wound management. Post-acute short stay recovery.

Eligibility:

Medicare, Medicare Advantage Plans, managed care contracts, private pay and Medicaid.

NORTH OTTAWA COMMUNITY HEALTH SYSTEM

1309 Sheldon Rd
Grand Haven MI 49417

Phone: (616) 842-3600
E-mail: nochs@noch.org
Website: www.noch.org
Hours: Open 24 hours/7 days a week
Service:

North Ottawa Community Health System's (NOCHS) full continuum of care includes an 81-bed acute care hospital, 84-bed nursing and rehabilitative care (long and short term), home healthcare and durable medical equipment services, bariatric clinic, Hospice, EMS services, retail pharmacy, urgent care center, as well as physician practices in primary care and OB/GYN

O.A.R. INC. (OTTAGAN ADDICTIONS RECOVERY)

483 Century Lane
Holland MI 49423

700 Washington Avenue, Ste 220
Grand Haven MI 49417

Phone: (616) 396-5284
Fax: (616) 396-8387
E-mail: intervention@oar-inc.org
Website: www.oar-inc.org
Hours: Holland Office Hours:
Monday - Thursday 8:00 am - 6:30 pm
Friday 8:00 am - 5:00 pm

Grand Haven Office Hours:
Monday – Friday 8:00 am - 5:00 pm

Other Info: Grand Haven Office: (616) 842-6710 Fax (616) 842-1103
700 Washington Ave. Suite 220
Grand Haven, MI 49417
After Hours Emergency:
Holland: 396-HELP

Grand Haven: 842-HELP

A United Way Agency

Service:

Outpatient counseling, assessment and therapy for substance abusers and their families (available in Holland, Grand Haven); family treatment program, Alcohol Highway Safety Education, Victim Impact Panel, residential programs for addicted men and women and intensive outpatient program. Gambling addiction treatment available in Holland office.

Eligibility:

Substance dependent individuals and family members; sliding fee scale available; no one turned away due to inability to pay. Check with the health insurance companies to confirm coverage.

OAK CREST MANORS - HOLLAND

11911 James St
Holland MI 49424

Phone: (616) 393-2174
Fax: (616) 393-0404
E-mail: lsimmons@oakcrestcommunities.com
Website: www.oakcrestcommunities.com
Hours: Office: Monday - Friday 8:30 am - 5:00 pm
Other Info: Other campuses in Kentwood, Jenison and Spring Lake
Service:

Assisted living; six manors available as well as Sandy Cove Villas (43 independent apartments). Respite care available.

Eligibility:

Accepting only private pay.

OTTAWA AREA CENTER

10160 96th Ave
Allendale MI 49401

Phone: (616) 895-4303



Fax: (616) 895-4223
Website: www.oaisd.org
Hours: Monday - Friday 8:00 am - 4:00 pm
Other Info: Holland number (616) 738-8960
(877) 702-8602 ext. 4600

Service:
Educational program for day students who are cognitively impaired, severely multiply impaired, and autistically impaired.

Eligibility:
All residents of Ottawa Area Intermediate School District; ages 3-25 years old; must apply through local school district.

OTTAWA AREA EARLY ON AND INFANT DEVELOPMENT PROGRAM

100 Pine Street, Suite 300
Zeeland MI 49464

Phone: (616) 738-8960
Fax: (616) 748-6033
E-mail: bperry@oaisd.org
Website: www.oaisd.org
Hours: Monday – Friday 8:00 am - 4:00 pm
Other Info: Barb Perry - Early Childhood Supervisor

Alternate Email: Frances Falcon, Secretary -
ffalcon@oaisd.org (Bilingual)

(877) 702-8602 ext. 4663 - Referral Line (Bilingual) or
(616) 748-6047

Service:
Early intervention for infants (ages 0 - 3 years old)

Eligibility:
All residents of Ottawa Area Intermediate School District.

OTTAWA CO. COMMUNITY ACTION AGENCY

12251 James St Suite 300
Holland MI 49424

Phone: (616) 393-4433
Fax: (616) 393-5612
E-mail: phuyser@miottawa.org
Website: www.miottawa.org/caa
Hours: Monday – Friday 8:00 am - 5:00 pm (Holland)
Service:

Provides utility assistance, home weatherization, housing rehabilitation, commodity foods distribution, and tax preparation assistance.

Eligibility:
Ottawa County residents; based on income.

OTTAWA CO. COURT SERVICES DEPARTMENT COMMUNITY SERVICE PROGRAM

85 West 8th St
Holland MI 49423

414 Washington Ave, Room G020
Grand Haven MI 49417

Phone: (616) 846-8369
Fax: (616) 846-8172
E-mail: lbraak@miottawa.org
Website: www.miottawa.org (county website)
Hours: Monday - Friday 8:00 am - 5:00 pm
Other Info: Grand Haven Contact Information:
414 Washington Ave., Room G020
Grand Haven, MI 49417
Telephone: 616-846-8335
Fax: 616-846-8172

Service:
Community Service Work (CSW) and Jail Alternative Work Services (JAWS). Serves the 20th Circuit and 58th District Courts of Ottawa County. Interviews, refers, and monitors individuals who are court ordered to perform community service work at a non-profit or

governmental agency. The work is generally performed in lieu of jail time or court ordered fines and costs. JAWS: Saturday work program performed in lieu of jail.

Eligibility:

Must be court ordered.

**OTTAWA CO. DEPARTMENT OF HEALTH AND HUMAN SERVICES -
Adult Protective Services**

12185 James St
Suite 200
Holland MI 49424

Phone: (616) 394-7200

Fax: (616) 977-1154

Website: www.michigan.gov/mdhhs

Hours: Monday-Friday 7:30 am - 5:00 pm - Local office
Centralized Intake is open 24/7

Other Info: Emergency number (855) 444-3911

Service:

Provides protection to all vulnerable adults who are endangered, are unable to protect themselves, and have no one to effectively assist or protect them from harm. Independent Living Services Program (Home Help) - A range of independent living services are available to anyone that needs assistance maintaining capacity within their own home.

Eligibility:

Any person who is 18 years of age or older who needs the service regardless of income or assets. Independent Living Services Program: Medicaid; doctor certifying you need help with at least one activity of daily living. Call local office to make a referral.

**OTTAWA CO. DEPARTMENT OF HEALTH AND HUMAN SERVICES
(DHHS)**

12185 James St
Suite 200
Holland MI 49424

Phone: (616) 394-7200

Website: www.michigan.gov/mdhhs

Hours: Monday - Friday 7:30 am - 5:00 pm

Other Info: Emergency number: (855) 444-3911

Adult and Children Abuse and Neglect Protective
Services fax numbers:

Administrative (616) 395-5526

Services (616) 394-0029

Assistance Payments (517) 346-9888

Service:

Child welfare services including Children's Protective Services, Foster Care, Foster Care Licensing, Adoptions, Juvenile Justice and Youth Programs.

Adult programs including Adult Protective Services, Independent Living and Adult Community Placement.

Assistance programs including Family Independence Program (FIP), State Disability Assistance, Supplemental Security Income, Refugee Assistance Program, Food Assistance Program, Child Day Care Assistance, Medical Assistance Programs and Emergency Services Programs.

Other programs include: Migrant services, volunteer programs.

Eligibility:

Must be an Ottawa County resident; only a DHHS worker can accurately determine your eligibility for services; all criteria varies depending on the program.

**OTTAWA CO. DEPARTMENT OF HUMAN SERVICES - Children's
Protective Services**

12185 James St
Suite 200
Holland MI 49424

Fax: (616) 394-0029

Hours: Monday - Friday 7:30 am - 5:00 pm

Other Info: Emergency number (855) 444-3911

Service:

Provides investigation and evaluation of referrals on child abuse and neglect, casework, counseling with parents and children, referral of families for counseling at local agencies, parenting instruction, and removal and placement of children if necessary.

Eligibility:

Anyone may call with information about a reasonable suspicion of abuse or neglect of children in Ottawa County.

OTTAWA CO. DEPARTMENT OF PUBLIC HEALTH - Environmental Health Services

12251 James St
Holland MI 49424

Phone: (616) 393-5645

Fax: (616) 393-5643

Website: www.miottawa.org/mihealth

Hours: Monday - Friday 8:00 am - 5:00 pm

Service:

Environmental Health provides services to prevent or control environmental hazards, nuisances, diseases and sources of illness.

Food protection provides: education; restaurant plan reviews and inspections; and licensure of public food establishments, vending machines and school/church kitchens. Field Services provides permits and inspections of well construction and sewage installations; water sampling and soil evaluation to protect private and public water supplies; and subdivision/plat reviews. Provides regular and complaint inspections to monitor health and sanitation standards of public pools and spas, campgrounds, and public bathing beaches.

Waste Management offers recycling and pollution prevention education. Programs assist industry, growers, and residents manage hazardous waste. Also provides mercury thermometer exchange, sharps collection and disposal program.

Eligibility:

Ottawa County residents.

OTTAWA CO. DEPARTMENT OF PUBLIC HEALTH - Maternal Infant Health Program

12251 James St.
Suite 400
Holland MI 49424

Phone: (616) 393-5758

Fax: (616) 393-5624

E-mail: ddotson@miottawa.org

Website: www.miottawa.org/mihp

Hours: Monday - Friday 8:00 am to 5:00 pm

Other Info: Please call Dawn Dotson, RN, MPA, BSN at (616) 393-5758 to make a referral or to receive services.

Service:

Provides home based support and education to at-risk pregnant women, infants and their families. Services are provided by registered nurses, social workers and a dietitian. This team provides pregnancy information, postpartum care, including depression screening, counseling services, nutrition education, breastfeeding support, infant development and interaction techniques, and referrals to community resources. The MIHP team includes fathers and other extended family members in the visits to assist in supporting mothers and babies. The program encourages early and consistent prenatal and postpartum care and well child check-ups.

Eligibility:

All pregnant women and children through one year of age who are on Medicaid qualify for this service. There is no cost for these services to families.

OTTAWA CO. DEPARTMENT OF PUBLIC HEALTH- Clinic and Community Health Services

12251 James St
Holland MI 49424

Phone: (616) 396-5266

Fax: (616) 393-5659

Website: www.miottawa.org/mihealth

Hours: Monday - Friday 8:00 am - 5:00 pm
Clinic hours vary at each location.

Other Info: Grand Haven Office, 1207 Beechtree Street, Ste B,
Grand Haven, MI 49417 (616) 846-8360

Hudsonville Office, 3100 Port Sheldon Rd, Hudsonville,
MI 49426
(616) 669-0040

Service:

Nurses, social workers, and nutritionists provide prenatal and parenting education; assessment of infants and children; child development education; nutritional counseling; social work counseling; and promote strong parent-child relationships. Public Health clinics offer pregnancy testing; birth control; sexually transmitted disease testing and treatment; immunizations for children, adults and travelers; vision and hearing screening for pre- and school-age children; tuberculosis testing and treatment; and health insurance for children with qualifying illnesses or incomes.

Eligibility:

Depends on service.

health education; and alcohol, tobacco and other drug reduction initiatives.

Eligibility:

Requirements vary. Call for information.

OTTAWA CO. DEPARTMENT OF PUBLIC HEALTH- Oral Health

12251 James St
Holland MI 49424

Phone: (616) 393-5694

Fax: (616) 393-5643

E-mail: dbassett@miottawa.org

Website: www.miottawa.org/dental

Hours: Monday - Friday 8:00 am - 4:00 pm

Service:

Provides preventative and restorative dental services for children ages 0-20.

Eligibility:

Ottawa County children who have no dentist, have Medicaid, are low income or uninsured.

OTTAWA CO. DEPARTMENT OF PUBLIC HEALTH- Health Promotion

12251 James St
Holland MI 49424

Phone: (616) 396-5266

Fax: (616) 393-5643

Website: www.miottawa.org/mihealth

Hours: Monday, Wednesday, Thursday and Friday

8:00 am - 5:00 pm

Tuesday 8:00 am - 6:00 pm

Service:

Health Promotion provides screening and educational services to identify and reduce health risks, heighten awareness and promote healthy behaviors. Programs are provided to schools, worksites and communities. Services include chronic disease prevention; reproductive

OTTAWA CO. DEPARTMENT OF VETERANS AFFAIRS

12251 James St. Ste 300
Holland MI 49424

Phone: (616) 393-8387

Fax: (616) 393-5612

E-mail: ottawacountydva@gmail.com

Website: miottawa.org-community-veteransaffairs

Hours: Monday, Tuesday and Friday:

9:00 am - 4:00 pm

Other Info: Also listed with Ottawa County 2-1-1

Service:

Helping certain veterans with emergency needs - rent/mortgage payments, fuel, utilities, and other needs.

Eligibility:

Clients need proof of honorable discharge and DD-214.

OTTAWA CO. VOLUNTEER PROGRAM (20th Circuit Court and Juvenile Services)

12120 Fillmore
West Olive MI 49460

Phone: (616) 786-4100
Fax: (616) 786-4154
Website: www.miottawa.org
Hours: Monday - Friday 8:00 am - 5:00 pm
Service:

Opportunities to volunteer as a mentor to youth in the community and/or in the Ottawa County Juvenile Detention Center. In detention, mentors visit with a variety of people for brief periods of time; those matched with a youth in the community participate in a myriad of activities with one youth at a time.

Eligibility:

All mentors will be trained through the Michigan State University Extension 4-H Journey Mentoring Program.

OTTAWA PATHWAYS TO BETTER HEALTH

12251 James St, Bldg C
Holland MI 49424

Phone: (616) 393-5601
Fax: (616) 393-5624
E-mail: skeen@miottawa.org
Website: www.miottawa.org/OPBH
Hours: variable, based on client need.
Other Info: Ottawa Pathways to Better Health is a partnership that grew out of an identified need and strong commitment from multiple community partners.

Call (866) 291-8691 to make a referral.

Service:

The Ottawa Pathways to Better Health Program provides Community Health Workers (CHW) who are front line public health workers with a close understanding of the community to assist at risk adults with health and social service needs (such as primary care, housing, food, transportation). The CHW serves as a link between health and social service organizations to help clients navigate the health and human service system and connect them with resources thus leading to improved health outcomes and lowered health care cost.

Eligibility:

18 years or older, enrolled in or eligible for Medicare and/or Medicaid, have two or more chronic health conditions, reside in Ottawa County, no fee for individuals who qualify.

OUR HOPE ASSOCIATION

324 Lyon NE
Grand Rapids MI 49503

Phone: (616) 451-2039
Fax: (616) 451-3590
Website: www.ourhopeassociation.org
Hours: Monday - Friday 8:00 am - 4:00 pm - business hours
24 hour staff available to take messages

Service:

Long term residential treatment (30-90 days) for women with substance abuse and mental health issues. Our Hope specializes in trauma-informed care, as well as community based living.

Eligibility:

Substance abusing women 18 years and older, from Michigan. We accept self-pay for out-of-county or out-of-state clients. Medicaid eligible through coordinating agencies (Network 180, Mid-State Health Network & Southwest Michigan Behavioral Health). Call for more information.

PATHWAYS – A Program of Arbor Circle

412 Century Lane
Holland, MI 49423

Phone: (616) 396-2301
Fax: (616) 396-8070
E-mail: info@pathwaysmi.org
Website: www.pathwaysmi.org
Hours: Varies by program.

Service:

Clinical outpatient services, including Mental Health and Substance Abuse treatment, family and individual counseling. Foster care and adoption case management, foster care licensing. Court Appointed Special Advocates, Great Start Quality Resource Center and Childcare Quality Improvement. Total Trek Quest and youth development opportunities.

Eligibility:

Varies by service. Agency provides some services in Ottawa, Kent, Allegan, Muskegon, Mason, Lake, Oceana, Newaygo, Osceola, Mecosta, and Montcalm.

Eligibility:

Fee for services with most insurances accepted.

PINE REST CHRISTIAN MENTAL HEALTH SERVICES - Holland Clinic

926 S Washington Ave
Suite 210
Holland MI 49423

Phone: (616) 820-3780
Fax: (616) 820-3785
Website: www.pinerest.org
Hours: Monday - Thursday 8:30 am - 5:00 pm
Friday 8:30 am - 3:00 pm
Evening appointments available

Service:

Psychiatric services: individual, marital and family therapy for adults, adolescents, and children.

Eligibility:

All major insurances accepted.

PINE REST CHRISTIAN MENTAL HEALTH SERVICES

300 68th St SE
Grand Rapids MI 49548

Phone: (616) 455-5000
Fax: (616) 222-4546
E-mail: marketing@pinerest.org
Website: www.pinerest.org
Hours: Varies depending upon program
Other Info: Inpatient & Partial Programs: 800-678-5500
Community & Residential: 616-281-0061
Outpatient Counseling: 866-852-4001

Service:

Pine Rest offers inpatient hospitalization, partial hospitalization, outpatient counseling, community & residential services, addiction treatment and recovery services, and co-occurring mental health/addiction services.

PINE REST CHRISTIAN MENTAL HEALTH SERVICES - Zeeland Clinic

8333 Felch St
Medical Office Building, Suite 201
Zeeland MI 49464

Phone: (616) 741-3790
Fax: (616) 741-3792
Website: www.pinerest.org
Hours: Monday 8:00 am - 8:00 pm
Tuesday - Thursday 8:00 am - 6:00 pm
Friday 8:00 am - noon

Service:

Psychiatric Services: Individual, marital and family therapy for adults, adolescents and children.

Eligibility:

All major insurances accepted.

POSITIVE OPTIONS, A SERVICE OF LAKESHORE PREGNANCY CENTER

339 S. River Ave
Holland MI 49423

114 Chesnut
Allegan MI 49010

4623 Lake Michigan Dr
Allendale MI 49401

700 Washington St.
Suite 130
Grand Haven MI 49417

Phone: (616) 396-5840
Fax: (616) 396-1008
E-mail: director.holland@lpcenters.com
Website: www.mypositiveoptions.org
Hours: See website for hours
Other Info: Allegan: (269) 686-7111
email - director.allegan@lpcenters.com

Allendale: (616) 895-1893
email - director.allendale@lpcenters.com

Grand Haven: (616) 842-7510
email - director.grandhaven@lpcenters.com

Service:

Reliable and medically professional pregnancy confirmation; limited OB ultrasounds to confirm pregnancy (upon assessment); referrals to OB/GYN physicians; adoption and post abortive recovery; information on pregnancy options and health care. Confidential one-on-one appointments. All services are free. Pregnancy testing, ultrasound, prenatal and parent support offered in both English and Spanish (Holland center only).

Eligibility:

All services are free and confidential to anyone needing assistance.

PROVIDENCE HEALTHCARE & REHABILITATION CENTER

285 N State St
Zeeland MI 49464

Phone: (616) 772-4641
Fax: (616) 772-4695
E-mail: kabbott@provlife.com
Website: www.providencelifeservices.com
Hours: Business Office Hours:
Monday - Friday - 8:00 am - 5:00 pm

Other Info: Services 24 hours daily

Service:

Long-term skilled and basic nursing care and Alzheimer's care; rehabilitation services; physical, speech and occupational therapy; dietitian, housekeeping, laundry and beauty shop.

Eligibility:

Anyone needing basic or skilled nursing care or with Alzheimer's or Dementia diagnosis; accepting Medicare and Medicaid.

READY FOR SCHOOL

70 W. 8th Street
Holland MI 49423

Phone: (616) 395-7055
Fax: (616) 395-7410
E-mail: info@readyforschool.org
Website: www.readyforschool.org
Hours: 8:30 a.m. - 5:00 p.m.

Service:

Ready for School is a broadly based Holland/Zeeland/Hamilton community initiative ensuring that every child enters kindergarten prepared to succeed.

-Engage and inform parents about the role they play as teachers in the first years of their child's development. It is scientifically proven that 90% of a child's future learning ability is developed before they get to kindergarten. From birth to the first day of school, Ready for School connects parents to the resources and services they need to be successful as their child's first teacher.

- Enhance existing programming by engaging current pre-school and daycare providers in the Ready for School movement through opportunities for professional development and access to effective research based teaching methods and learning tools.
- Expand early learning opportunities by ensuring facility and programming space for every child and removing barriers that may discourage participation like cost and inconvenient hours of operations and transportation.
- Ready for School can assist parents and early childhood professionals in linking up resources in the Holland/Zeeland/Hamilton communities for children 0-5 years old. Examples of these resources are playgroups, healthcare support, tuition assistance for preschool, training for early childhood professionals, and scholarships for childcare providers to improve credentials.

Eligibility:

There are no requirements for overall services. Preschool tuition assistance will require that families fill out an application to determine eligibility.

RECOVERY ACADEMY

107 Oakes St SE
Grand Rapids MI 49503

Phone: (616) 233-0884
 Fax: (616) 233-0832
 E-mail: mike.recoveryacademy@gmail.com
 Website: www.recoveryacademy.net
 Hours: Monday 10:00 am - 4:00 pm
 Tuesday 10:00 am - 7:00 pm
 Wednesday 10:00 am - 4:00 pm
 Thursday 10:00 am - 7:00 pm
 Friday 10:00 am-4:00 pm
 Saturday 11:00 am-1:00 pm

Other Info: Contact Mike Roaleen

Service:

Recovery Academy offers classes and support groups for anyone undergoing personal recovery. Classes and support groups are

completely free of cost. Although they typically run 6 weeks in a row, we encourage you to enroll at any time, if you are interested. To view some of the classes available, go to <http://www.recoveryacademy.net/classes/>.

To view support groups go to <http://www.recoveryacademy.net/groups/>

Eligibility:

Anyone interested in our courses and support groups are welcome. Recovery Academy is for everyone undergoing personal recovery. Enrolling in a course is as simple as arriving 15 minutes beforehand and filling out a demographics form and very brief survey.

RES CARE HOME CARE

390 E. 8th Street, Suite 6
Holland MI 49423

Phone: (616) 396-3690
 Fax: (616) 396-3798
 Website: www.ResCareHomeCare.com
 Hours: Monday - Friday
 8:30 am - 5:00 pm

Other Info: Jodi Browsers, Client Services Supervisor

Service:

Customized care services include: Home Health Aides and Certified Nursing Assistants, Live-In Services, Sitter Services, Respite Care, Surgical Companion, Skilled Nursing (LPN's and RN's), Geriatric Care Management.

Eligibility:

Serve individuals of all ages, physical conditions and cognitive abilities. Available 24 hours a day, 7 days a week including holidays. Services are paid for through the Medicaid Wavier program to those who qualify financially and by condition. Private pay is also accepted.

RESTHAVEN COMMUNITY - The Good Shepherd Home/Boersma Cottage & Care Center

280 West 40th Street
Holland MI 49423

Boersma Cottage and Good Shepherd Home
Holland MI 49423

Phone: (616) 796-3600
Fax: (616) 796-3609
E-mail: cc@resthaven.org
Website: www.resthaven.org
Hours: Office: Monday - Friday 8:00 am - 5:00 pm
Other Info: Rates 2014:
From \$245-\$375, depending on location and services
Medicare, Medicaid, other insurances, private payment

Service:

-Beautiful 24 hours Skilled Nursing home setting for 40 seniors with memory support needs due to Alzheimer's or other dementia; skilled nursing with many private rooms and intense programming to preserve abilities, promote peace and happiness; addressing the needs of mind, body, soul; Chaplain on-staff.
-Long term care in home-like setting for 10 residents in Boersma Cottage.
-Separate 16 bed rehabilitation unit for after hospitalization.

Eligibility:

Must meet Medicare/Medicaid requirements for entry.

RESTHAVEN COMMUNITY - The Warm Friend

5 East 8th St
Holland MI 49423

Phone: (616) 796-3550
Fax: (616) 796-3553
E-mail: warmfriend@resthaven.org
Website: www.resthaven.org
Hours: Monday - Friday 8:00 am - 5:00 pm
Other Info: Rates 2017:

\$1,100 - \$1,400 for a studio apartment
\$1,255 - \$2,255 for a 1-bedroom apartment
\$2,150 - \$3,100 for a 2-bedroom apartment
\$195/month required minimum charge for dining services

Full dining services plan \$635/month
\$2,500 or \$3,000 entrance fee - non-refundable private payment

Service:

Independent senior living apartments located in a historic hotel in downtown Holland; programming to support mind, body, and soul; a menu of additional services is available; a Resthaven community.

Eligibility:

Private payment.
Residents are 60 years or older.

RESTHAVEN MAPLE WOODS

49 East 32nd St
Holland MI 49423

Phone: (616) 796-3700
Fax: (616) 796-3494
E-mail: maplewoods@resthaven.org
Website: www.resthaven.org
Hours: Monday - Friday 8:00 am - 4:00 pm
Other Info: Rates 2014: Assisted Living: \$1280-\$2680/month for a private room/includes 3 meals per day; a menu of extra services is available; private payment; Veteran's Benefits and Medicaid Waiver Benefit accepted.

Service:

A friendly senior community in a tree-lined residential neighborhood; programs to support mind, body, and soul. Reputation of best food in town. 14-bed. Memory Care Wing now open.

Eligibility:

Private payment, VA Benefits, and Medicaid Waiver.
Residents are 60 years or older.

RIGHT TO LIFE OF HOLLAND AREA

100 South Waverly Rd
Holland MI 49423

Phone: (616) 396-1037
Fax: (616) 396-4566
E-mail: rtlholland@egl.net
Website: www.rtlhofholland.org
Hours: Monday, Tuesday and Thursday:
9:00 am - 3:00 pm

Service:

Right to Life of Holland Area is a non-sectarian, non-partisan organization of pro-life persons from the Holland area. Offers timely educational and legislative printed material, videos, and films. Speakers are also available to church and civic groups at no charge.

RIVERSIDE NURSING & REHABILITATION COMMUNITY

415 Friant
Grand Haven MI 49417

Phone: (616) 842-4120
Fax: (616) 842-8742
Website: www.atriumlivingcenters.com
Hours: Office Monday - Friday \ 9:00 am - 5:00 pm

Service:

34 beds; basic care and skilled care; activities, and Sunday worship services. Medicaid and Medicare approved.

Eligibility:

Anyone needing services.

ROYAL ATRIUM INN

400 Parkside Drive
Zeeland MI 49464

Phone: (616) 772-1248
Fax: (616) 772-1253

E-mail: srose@provlife.com
Website: www.providenceliveservices.com
Hours: Business Office: Monday - Friday 9:00 am to 5:00 pm
Other Info: Services provided every day.
Service:

Services include 72 apartments for seniors with housekeeping, activities, scheduled transportation and 24 hour emergency response. Additional assistance with bathing, medication, personal care and beauty shop appointments are available for a fee. Delicious, healthy meals are available for purchase on the campus from Creative Dining.

Eligibility:

Seniors 55 years or better

ROYAL PARK PLACE

500 Parkside Drive
Zeeland MI 49464

Phone: (616) 772-2224
Fax: (616) 772-4791
E-mail: kdouma@provlife.com
Website: www.providenceliveservices.com
Hours: Office: Monday - Friday 9:00 am to 5:00 pm
Services provided 24 hours a day 365 days a year

Service:

We offer 135 service-enriched apartment-style condominiums for senior adults. Activities, outings, scheduled transportation and 24-hour emergency response are included.

Eligibility:

Seniors 55 years or better.

SAFE HARBOR CHILDREN'S ADVOCACY CENTER

402 Trowbridge St
Allegan MI 49010

Phone: (269) 673-3791
Fax: (269) 355-1772

E-mail: mainmailbox@safeharborallegan.org
Website: www.safeharborcac.org
Hours: Monday - Friday 8:00 am - 5:00 pm
Other Info: Providing a lifeline to victims of child abuse and neglect.
Service:

Providing hope and healing to children. Teaching adults how to protect children. Teaching children about body safety. Creating a safe place for children to share their story and to receive counseling, body safety medical exams and advocacy.

Eligibility:
Allegan and Barry County residents.

SALVATION ARMY

104 Clover Ave
Holland MI 49423

Phone: (616) 392-4461
Fax: (616) 392-3145
E-mail: melanie_weaver@usc.salvationarmy.org
Website: www.saholland.org
Hours: Monday, Wednesday, Thursday, Friday 9:00 am - Noon;
1:00 pm - 4:00 pm
Tuesday 10:30 am - Noon; 1:00 pm - 4:00 pm
Other Info: Administration Officer: Matt Grindle
Social Services Director: Melanie Weaver

A United Way Agency

Service:
Pathway of Hope Case Management program for parents - support parents to achieve their goals. Cost: free.

Emergency services include assistance with the following: food (including special dietary needs), rent, utilities, and other special needs. Assistance is also offered during the holidays. The Salvation Army offers a summer camp for children, youth and adult weekly programs, Sunday worship services. Backpacks/school supplies in August.

-Food Pantry 3-4 day supply of food items from major food groups. Contact Letty, extension 101 for intake process.

-Utility Assistance- As funds are available, individuals and families in past-due or shut-off/disconnection status are served with utility assistance for primary heat utility vendor/or secondary utility such as electric. Income cannot exceed 150% of poverty level for household size. All sources of income require proof.

Assistance can be provided for more than one utility. Contact Melanie, extension 108, or Art, extension 109. Appointment required.

-Rent or Security Deposit - Maximum payment is \$300 per household. Income cannot exceed 150% of poverty level for household size. Contact Art, extension 109 or Melanie, extension 108. Appointment required.

Eligibility:
Based on program guidelines and fund availability

SECOND REFORMED CHURCH

225 E Central Ave
Zeeland MI 49464-1719

Phone: (616) 772-2153
Fax: (616) 772-9839
E-mail: office@srczeeland.org
Website: www.srczeeland.org
Hours: Tuesday - Thursday 9:00 am - 3:00 pm
Closed Monday and Friday

Service:
AA and AI Anon support groups.
Call for schedule and information

Eligibility:
Ottawa County residents

SENIOR RESOURCES OF WEST MICHIGAN

Tanglewood Park
560 Seminole Rd
Muskegon MI 49444

Phone: (231) 739-5858
Fax: (231) 739-4452
E-mail: info@seniorresourceswmi.org
Website: www.seniorresourceswmi.org
Hours: 8:00 am - 4:30 pm
Other Info: Alternate phone number: (800) 442-0054

Service:

Senior Resources assists people affected by age or disability in making informed decisions regarding long term care by providing information and/or coordination of services. A variety of programs are available pertaining to options for long term care. In addition to the MI Choice programs, Senior Resources offers Long Term Care Options Counseling, Care Coordination, Targeted Care Management, Caregiver Support & Services and Community Living Consultation. Durable medical equipment loan closet is available.

Eligibility:

Varies depending on program, call for more information.

SOCIAL SECURITY ADMINISTRATION

657 Hastings Ave
Holland MI 49423

Phone: (877) 223-6062
Fax: (616) 392-1233
E-mail: mi.fo.holland@ssa.gov
Website: www.socialsecurity.gov
Hours: Monday, Tuesday, Thursday and Friday:
9:00 am - 3:00 pm
Wednesday 9:00 am - noon
Other Info: Nationwide (800) 772-1213
National Toll Free Number (800) 772-1213

Service:

Social Security payments based on retirement, death and total disability. Medicare for persons 65 years and older or on S.S.A. Disability for 24 months. Supplemental Security Income based on blindness or disability at any age or SSI Aged based on 65 or older. General SSI requirements are little income or resources. Also, applications for original and replacement social security cards. Can't wait? Check out our online services where you can file for benefits, estimate future benefits, and manage your account!
www.socialsecurity.gov/onlineservices

Eligibility:

Residents of western Ottawa and Allegan Counties; eligibility prescribed by law; varies according to type of benefit.

SPECTRUM HEALTH ZEELAND COMMUNITY HOSPITAL

8333 Felch Street
Zeeland MI 49464

Phone: (616) 772-4644
Fax: (616) 748-2828
E-mail: contacts@zch.org
Website: www.spectrumhealth.org/zeeland
Hours: 24 hours a day/7 days a week
Service:

At Spectrum Health Zeeland Community Hospital (SHZCH) our approach to personalized care matched with our team of specialists and comprehensive services provides health services focused on your individual needs. Our employees share a common mission, value and vision for health care in the community. SHZCH provides patients with 24-hour emergency care and a broad range of outpatient and inpatient services including surgery, pediatrics, obstetrics, emergency and urgent care, intensive care, digital mammography, MRI and CT scans and nuclear medicine. SHZCH's laboratory, x-ray and cardiopulmonary outpatient services departments and our sleep clinic provides high-quality diagnostic tests and treatment. Our Diabetes Center helps diabetics improve their quality of life by monitoring their health. Classes and a support group provide additional opportunities for people with diabetes and their families to learn more about important self-care.

Community health education programs such as childbirth education, CPR and first aid classes, parenting classes, nutrition classes, fitness classes and smoking cessation classes are among the wide variety of programs we offer. SHZCH also provides special programs with guest speakers and free presentations by hospital staff. In addition, volunteer services administer home-delivered noon meals for a nominal fee. Come and experience skilled, compassionate care that focuses on the unique needs of each patient.

Eligibility:

Visit our website at www.spectrumhealth.org/zeeland or call for more information about particular services or programs.

ST. PATRICK'S & ST. ANTHONY CATHOLIC COMMUNITY

920 Fulton Street
Grand Haven MI 49417

Phone: (616) 842-0001
Fax: (616) 842-1174
E-mail: jobseeker@stpatsgh.org
Website: www.stpatsgh.org
Hours: Tuesday, Wednesday, Thursday:
10:00 am - 2:00 pm (walk in)
Monday and Friday by appointment
Other Info: We are a partner with "70x7" Life Recovery
616-842-0001 ext. 143

Service:

St. Patrick's Job Seekers empowers the unemployed/underemployed to better prepare for the job market.

Provides job readiness tools and coaching to better equip people who are searching for a job through practical job readiness methods, networking, business and community partnerships, and one on one coaching

Eligibility:

Free service to the community

ST. VINCENT DE PAUL SOCIETY

170 West 13th St
Holland MI 49423

Phone: (616) 394-0676
Fax: (616) 392-2474
Hours: Monday and Wednesday 3:00 pm - 8:00 pm
Saturday noon - 4:00 pm

Service:

Services offered by the Holland Catholic Community including food and clothing.

Eligibility:

Services available primarily to church members in need as financial resources are available. For special assistance, an appointment with the Director of Outreach is necessary.

STARLIGHT MINISTRIES

3376 Central Blvd
Hudsonville MI 49426

Phone: (616) 662-1999
Fax: (616) 662-4887
E-mail: kim@starlightmin.org
Website: starlightmin.org
Hours: Monday-Thursday 8:00 A.M. - 4:00 P.M.

Service:

Starlight is a Christ-centered ministry that provides hope, healing and support for those who are grieving a death or loss. We offer peer-to-peer support group meetings for adults & children ages 4-18. Meetings include a meal, group time and activities. All services are free of charge.

Eligibility:

An intake meeting is required prior to attending meetings. Call (616) 662-1999 to schedule an intake.

SUNSET HOME SERVICES

725 Baldwin
Jenison MI 49428

Phone: (616) 667-4663
Fax: (616) 457-7783
E-mail: bscthorn@sunsetmanor.org
Website: www.sunsethomeservices.org
Hours: 24 hours/day
Other Info: Joint Commission Accredited
Medicare Certified.

Service:

(1) Medicare certified home health care including skilled nursing, therapy, social work and aides (2) Private duty aide, homemaker, and companion services (3) Community wide flu shot program

Eligibility:

Serves seniors in Kent, Ottawa and Allegan counties

SUNSHINE MANOR

10334 Riley St
Zeeland MI 49464

Phone: (616) 748-8318
E-mail: joanbreuker@msn.com
Hours: 8:00 am - 8:00 pm

Service:

A family owned adult foster care facility which provides assisted living for the elderly and disabled.

Eligibility:

Private pay and state assistance accepted; financial questions directed to Joan Breuker

SYLVIA'S PLACE

PO Box 13
Allegan MI 49010

Phone: (269) 673-8700
Fax: (269) 673-8860
E-mail: support@sylviasplace.com
Website: www.sylviasplace.com
Hours: 24 hours /7 days a week
Other Info: Receive allocations and designation from United Way.
Crisis Line: 269-673-8700 or 269-673-5742 (Office)
Fax: 269-673-8860 or 269-686-0489

Service:

- Domestic violence shelter which provides safe housing and coordinated services for victims of domestic abuse and their children.
- Victim Legal Advocate to help with legal documents and court procedures. We do not provide legal services but can help client find an attorney.
- All services are free
- Resource & referrals for unemployment, housing & counseling.

Eligibility:

Women & their children in Allegan County. Will accept out-of-county residents depending on circumstances.

TELAMON CORPORATION - JOB CONNECTIONS

121 Clover Street
Holland MI 49423

Phone: (616) 396-5160
Fax: (616) 396-6992
E-mail: mchavez3@telamon.org;bhernandez2@telamon.org
Website: www.telamon.org
Hours: Monday - Friday 8:00 am - 4:30 pm
Service:

Employment and Training services through Telamon Corporation, The National Farmworker Jobs Program. Telamon provides services for migrant and seasonal farmworkers, their dependents and youth ages

(14-21). Services offered are classroom training through (training institutions), On-The-Job-Training, Work Experience, Vocational Training, Case Management, Career Coaching, Job Placements, Follow-up and training related supportive services.

Eligibility:

1. Must be a citizen or national of the United States, a lawfully admitted, permanent resident alien, refugee, asylee, parolee, or other individual legally authorized to work in the United States AND;
2. Must have not violated Section 3 of the Military Selective Service act by knowingly and willfully failing to register for the Selective Service registration; additionally, to be eligible for participation in the NFJP program, an individual:
3. Must have been a low income seasonal or migrant farmworker during any consecutive 12-month period within the most recent 24-month period prior to application and meet requirements 1 and 2 above OR
4. Be the spouse of the eligible farmworker. In this case, the spouse must meet requirements 1 and 2 above, while the farmworker may or may not meet requirements 1 and 2 above, OR
5. Be the dependent of the eligible farmworker. In this case, the dependent must meet requirements 1 and 2 above, while the farmworker may or may not meet requirements 1 and 2 above.
6. Family income must meet federal poverty income guidelines for family size.

THE FAIR HOUSING CENTER OF WEST MICHIGAN

20 Hall Street SE
Grand Rapids MI 49507

Phone: (616) 451-2980
Fax: (616) 451-2657
E-mail: contact-us@fhcwm.org
Website: www.fhcwm.org
Hours: Monday - Thursday 8:30 am - 5:00 pm
Friday - 8:30 am - 12:00 pm
Other Info: Toll Free: 1 (866) 389 - FAIR (3247)
Formerly known as Lakeshore Fair Housing Center

Service:

The Fair Housing Center of West Michigan provides education,

investigation and enforcement of fair housing laws as protected under federal, state, and municipal law. The Center works with tenants, homeowners, homeseekers, professionals, companies and social service agencies related to housing. Questions related to illegal housing discrimination should be referred to this agency.

THE MENTAL HEALTH FOUNDATION OF WEST MICHIGAN

107 Oakes SE
Grand Rapids MI 49503

Phone: (616) 389-8601
Website: www.themhf.org
Hours: Monday - Friday 8:30 am - 4:00 pm
Service:

The MHF creates communities that have good mental health by inspiring people to recognize, understand, accept and take action. We do this through various mental health based education programs to schools, businesses, colleges and communities. Be Nice is an action plan that helps individuals understand that they can have an effect on how others think, act and feel. Be Nice is a proactive initiative designed to spread awareness of the importance of noticing, inviting, challenging and empowering community-wide. At the core of Be Nice is to understand that someone's mental health (how they think, act and feel) can be affected by how others treat them. Be Nice, reduces the devastating effects of mean behavior as it happens in school climate, which can include low self-esteem, depression and suicide. Be Nice creates a positive cultural shift in your school, business and community.

Eligibility:

No requirements.

TREEHOUSE LEARNING CENTER

Maplewood Reformed Church
133 E 34th St
Holland MI 49423

Phone: (616) 494-9616
Hours: School Year Hours:
Monday - Friday 3:00 pm - 6:00 pm
(Grades K - 6)

Summer Hours:
Monday - Friday 7:00 am - 6:00 pm
(Grades K - 6)

Other Info: After School Care \$35.00 a week
Summer Care \$105.00 a week.

Follows Holland Public Schools calendar

Service:

An after school program with tutoring and homework. The objective is to provide affordable daycare in a loving, Christian environment. Certified teacher on staff. Pick-up service at the following schools: Maplewood, Jefferson, Vanderbilt Academy, and Black River, West K-8, East K-8 and Holland Heights.

Eligibility:

Open to all students in grades K - 6; accepting DHS vouchers

TRI-CITIES MINISTRIES COUNSELING

120 South 5th St
Grand Haven MI 49417

Phone: (616) 842-9160
Fax: (616) 935-1288
E-mail: sarah@tcmcounseling.org
Website: www.tcmcounseling.org
Hours: By appointment
Other Info: A United Way Agency

Service:

Individual, family, and group sessions provided by licensed therapists dealing with issues such as marital difficulties, parenting, depression, grief, and stress.

Eligibility:

Must live, work or worship in the tri-cities area.
Sliding fee scale; some insurances accepted.

UPWARD BOUND

263 College Ave
PO Box 9000
Holland MI 49422-9000

Phone: (616) 395-7745
Fax: (616) 395-7453
E-mail: colburn@hope.edu
Website: www.hope.edu/admin/upbound/
Hours: Monday - Friday 8:00 am - 5:00 pm
Other Info: Located at Hope College

Service:

Academic upgrading, tutoring, counseling, cultural enrichment, social activities; college preparation for high school students.

Eligibility:

Students from Holland, West Ottawa, and Fennville schools in grades 9 -12 with college potential from limited income families or whose parents do not have a 4-year college degree.

V.F.W. POST 2144

175 West 8th St
Holland MI 49423

Phone: (616) 392-2144
Fax: (616) 392-2144
E-mail: qm2144@yahoo.com
Hours: Monday, Wednesday and Friday:
3:00 pm - 9:00 pm
Saturday 11:00 am - 10:00 pm

Other Info: Groups include: Ladies' Auxiliary; Men's Auxiliary and Dads of Foreign Wars
Social events.

Service:

Advocacy and emergency relief to eligible veterans.
Rental hall available.

Eligibility:

Served in foreign war with proof of DD-214

VIETNAM VETERANS OF AMERICA #73

P.O. Box 1705
Holland MI 49422

Phone: (616) 393-0997
Fax: (616) 393-0922
E-mail: info@VVA73.com
Website: www.VVA73holland.com
Other Info: Toll free - (855) 258-5545

Service:

Veterans' services and information. Support for homeless shelters, substance abuse projects, and crime prevention programs.

Eligibility:

Veteran.

VISITING NURSE ASSOCIATION OF WEST MICHIGAN

1401 Cedar NE
Grand Rapids MI 49503

Phone: (616) 486-3900
Fax: (616) 486-3999
E-mail: Contact us at www.spectrum-health.org
Website: www.spectrum-health.org
Hours: 24 hour availability

Service:

A non-profit home care agency providing a wide array of programs and services to help those who are ill remain safe and comfortable in their own home. Nursing, therapy, social work, personal care, and caregiver relief (respite) services are available.

Eligibility:

Many of the services are covered as a part of an individual's health insurance benefit, including Medicare, Medicaid and Blue Cross. United Way, memorials and endowments may underwrite part or all of the cost when a person is unable to pay.

W.I.C. PROGRAM (Women, Infants and Children)

c/o Intercare Community Health Network
285 James St
Holland MI 49424

Phone: (616) 399-0202
Fax: (616) 399-1152
Website: www.intercare.org
Hours: Monday and Wednesday 8:30 am - 5:30 pm
Tuesday, Thursday, and Friday 8:30 am - 4:30 pm

Other Info: (800) 942-1636

Service:

Provides free healthy food and formula, nutrition counseling, breastfeeding support, and health screening services for pregnant women, women who have just had a baby, and children to age 5.

Eligibility:

Need to meet income guidelines, and must be at medical or nutritional risk which is assessed at clinic.

WAVERLY MEADOWS

755 E 16th St
Holland MI 49423

Phone: (616) 392-8246
Fax: (616) 392-2006
E-mail: waverly@tds.net
Website: www.waverlymeadows.com
Hours: Monday - Friday 8:00 am - 4:00 pm;
Other times available by appointment.

Service:

Waverly Meadows is located on 16th Street, one block east of U.S. 31 and is conveniently located near grocery stores, banks and restaurants. One and two bedroom apartments available. Each apartment is equipped with heat and air conditioning. Carports are also available. On-site professional management provides 24 hour emergency maintenance. Many amenities, services and programs are offered. Waverly Meadows also provides a community room, an activity room, library, and a garden.

Eligibility:

Waverly Meadows has been designed exclusively for individuals who are 62 years and older. Income requirements apply to the rental of our apartments. Equal Housing Opportunity.

WEDGWOOD CHRISTIAN SERVICES

3300 36th St SE
Grand Rapids MI 49512

Phone: (616) 942-2110
Fax: (616) 942-0589
Website: www.wedgwood.org
Hours: Monday - Friday 8:30 am - 5:00 pm

Service:

Residential treatment program for males (ages 8 -17) and females (ages 12-17); Residential Substance Abuse treatment for males and females (ages 12 -17); Adolescent Sexual Behavior issues program for males (ages 11 -17); Residential treatment for Developmentally Disabled males and females (ages 6-17); Residential trauma recovery treatment for females who have been victims of sex trafficking or other forms of severe sexual abuse (ages 12-17); Respite Care; Lighthouse Academy Charter School; Community Outreach and Prevention Services - various groups, Autism Center for Child Development - males and females (ages 18 months to 6 years).

Eligibility:

Most referrals come from Community Mental Health (Network 180), the courts and DHS. We also accept private referrals and insurance.

WELCOME HOMES RESIDENTIAL SERVICES

500 Cherry St SE
Grand Rapids MI 49503

Phone: (616) 771-9741
Fax: (616) 771-9771
E-mail: info@welcomehomesmichigan.org
Website: www.welcomehomesmichigan.org
Other Info: Toll free phone number: (888) 939-9292

Service:

Provider of training, educational programs, services and resources for the blind and visually impaired including residential communities wishing to improve the quality of life for their residents experiencing vision loss. Also offering CEU's.

Eligibility:

Anyone experiencing low vision or blindness.

WEST MICHIGAN WORKS! SERVICE CENTER

121 Clover Avenue
Holland MI 49423

Phone: (616) 396-2154
Fax: (616) 396-1620
Website: www.westmiworks.org
Hours: Monday - Friday 8:00 am - 5:00 pm
Closed major holidays

Service:

Provides services for both job seekers and employers. Job seekers include anyone in the Ottawa County area seeking employment or skills upgrade. Job seekers are provided with one-on-one assistance from staff and access to job search and career resources. We offer workshops on different topics related to employability that are open to everyone. If job seekers qualify for program assistance, they gain access to Career Coaches and the potential for training.

The West Michigan Works Business Solutions team provides a set of skills to local and regional employers. Business Solutions meets with

employers to determine the demand of the employers' workforce needs. They also work with employers through the Human Resources processes of attraction, recruitment and retention. Through their training in Business Solutions Professional techniques, they can also pinpoint other issues within the business and make referrals to other organizations who can provide assistance. Business Solutions also organizes on-site hiring events, and large scale, regional job fairs.

Eligibility:

Job seekers include anyone from the Ottawa County or surrounding areas. They can be unemployed, under-employed or currently employed. Business Solutions works with Employers from Ottawa County, or the region, collaboratively. Business Solutions and West Michigan Works collaborate on a state and regional basis and maintain an extensive network of partners in the realms of education, economic development, non-profit, business and public sectors.

WEST MICHIGAN YOUTH FOR CHRIST

P.O. Box 2121
Holland MI 49422

Phone: (616) 392-1479
E-mail: info@wmyfc.org
Website: www.wmyfc.org
Hours: Monday - Thursday 9:00 am - 5:00 pm
Closed Friday

Other Info: 24-hour answering machine

Service:

YFC community outreach programs for students in the Holland, West Ottawa, Zeeland, Grand Haven, Muskegon, Hamilton, Jenison, Grand Rapids, Rockford and Lowell areas. School focused club meetings, Bible study groups, retreats, camps, and many other "special" activities.

Eligibility:

Junior high youth.

WESTERN MICHIGAN TEEN CHALLENGE

440 Pontaluna Rd
Muskegon MI 49444

Phone: (231) 798-7927
Fax: (231) 798-8147
E-mail: info@wm-tc.com
Website: www.wm-tc.com
Hours: Monday - Friday 9:00 am - 4:00 pm
Other Info: Available by phone 24 hours

Service:

One year Christian discipleship program for drug or alcohol addiction and/or abuse, as well as other life-controlling problems. Counseling is also available on an emergency basis.

Eligibility:

Males and females over age 18; will make referrals to other teen challenge programs for anyone under age 18; take court referrals. Must have an interview before admission.

WIDOWED PERSONS SERVICE OF THE GREATER HOLLAND AREA

332 Richland Court, Apt. 3
Holland MI 49423

Phone: (616) 396-5932
E-mail: malone.dg57@gmail.com
Other Info: WPS members meet for dinner every Thursday evening at 5:00pm at different restaurants in the area.
Meetings are held twice monthly following dinner at 7:00pm at Hope Church (77 W. 11th Street, Holland)

Service:

The unexpected or the anticipated death of a spouse can be devastating. Even though friends and family try to help the widowed person through this time of grief, only a widow or widower can know and understand the depth of that grief. WPS offers support and encouragement through what may be the most difficult time of anyone's life.

WINGS OF MERCY

100 S. Pine St
Suite 393
Zeeland MI 49464

Phone: (616) 396-1077
Fax: (616) 748-6093
E-mail: grace@wingsofmercy.org,
judith@wingsofmercy.org

Website: www.wingsofmercy.org
Hours: Monday - Friday 9:00 am - 5:00 pm
Other Info: Toll free (888) 786-3729 or on call phone number
(616) 901-6570 after 5:00 pm and weekends.

Service:

Wings of Mercy provides no-cost air travel to eligible persons needing to travel to medical facilities beyond the West Michigan area. The flight range is anywhere in the USA east of the Rocky Mountains.

Eligibility:

Patients going to or coming from a five state area (Michigan, Indiana, Illinois, Wisconsin, and Ohio) who need treatment and have limited disposable incomes. Application online at www.wingsofmercy.org. Children with cancer are flown to Grand Rapids, MI. if they live anywhere East of the Rocky Mountains.

Our recipients are residents of MI, IN, IL, WI or OH. We fly to medical destinations anywhere East of the Rockies. Most recipients are low income (200% of poverty level) and have a medical need for treatment that is not available locally. We consider each applicant on an individual basis.

YOUNG LIVES

96 W. 15th St., Suite #108
Holland MI 49423

Phone: (616) 994-2157
E-mail: jlemmen@sbcglobal.net
Website: www.holland.younglife.org
Other Info: Contact: Jane Lemmen Young Lives Coordinator

Service:

Offers support through pregnancy and/or role as a new mom.

ZEELAND COMMUNITY PRESCHOOL

225 East Central Ave
Zeeland MI 49464

Phone: (616) 772-2164
E-mail: jenniferlwinkler@yahoo.com
Hours: Monday, Wednesday and Friday 9:00 am - 11:30 am
Service:

Preschool with cooperative and independent programs.

Eligibility:

Children ages 2 1/2 - 5 years old.



Ending Poverty and Homelessness Through a Healthy,
Engaged, and Compassionate Community

513 E 8th Street - Suite 25 | Holland, MI 49423

Phone: 616-392-7159

Fax: 616-392-5889

www.GoodSamMinistries.com

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LIVE UNITED



Greater Ottawa County
United Way

Community Partner